



**COUNTY OF LAKE**  
**OFFICE OF THE COUNTY COUNSEL**  
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**ANITA L. GRANT**  
County Counsel

October 2, 2019

**Heather Fregeau**

Director of Liability Claims  
CSAC Excess Insurance Authority  
75 Iron Point Circle, Suite 200  
Folsom, CA 95630

Dear Ms. Fregeau:

For 22 years, George Hills Company has served as Lake County's Third Party Administrator (TPA) for liability claims. Even though the County is not a direct party to the agreement which governs these services, as the beneficiary thereof, County staff determined it to be in the County's best interest to evaluate the other two liability TPAs authorized by CSAC-EIA.

As a result, Carl Warren & Company demonstrated that it has the willingness and resources to build a robust liability claims administration program.

Consequently, by this correspondence, the County of Lake is officially requesting that the liability TPA services authorized by virtue of the County's participation in the EIA's Deductible Buy-down Program be transferred to Carl Warren & Company effective no later than December 1, 2019.

Sincerely,

Anita L. Grant