

Support Agreement Quote
Lake Co SO



DATE 3/24/2026

Support Agreement

AT&T Contact Shelby Lewis
Phone (951) 312-3416
Email sl2387@att.com
Address 3580 Orange Street #104
 Riverside, CA 92501

7 Position VESTA

9-1-1 VESTA CPE BASIC STAND-ALONE SYSTEM

Maintenance through 9/23/2026	\$	33,839.72
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Support Agreement Term 9/24/2025 through 9/23/2026

Backroom UPS Replacement Quantity
 Position UPS Replacement Quantity

2	\$	14,274.00
7	\$	10,465.00

AT&T will continue to provide Service under the Support Plan for as long as parts are available on a commercially reasonable basis.

In the event repair parts are not readily available:

AT&T will advise customer and customer will have the option to replace the Equipment with a similar product.

In the event the customer declines to authorize such replacement, AT&T will cease providing Service for such Equipment.

UPS	\$	24,739.00
Tax 7.25%	\$	1,793.58
SYSTEM SUPPORT PLAN TOTAL	\$	33,839.72

This Quote Valid until 7/22/2026

TOTAL	\$	60,372.30
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Richard Ward

From: Benjamin Moore
Sent: Thursday, April 16, 2026 14:42
To: Richard Ward
Subject: FW: New allotment letter request - Lake County SO CA
Attachments: 28999--[TD288]--Extended Maintenace.xlsx.pdf

This is for the Vesta service agreement extension.

So I reached out to Rene Borne at CalOES and learned the 288 form he originally gave us will work with the new quote with the lower tax rate. Let me know if this will work to get the Vesta docs over to the board.

-Ben

From: Borre, Rene@CalOES <Rene.Borre@CalOES.ca.gov>
Sent: Thursday, April 16, 2026 2:02 PM
To: Benjamin Moore <Benjamin.Moore@lakecountyca.gov>
Subject: [EXTERNAL] RE: New allotment letter request - Lake County SO CA

Hello Ben,
The PSC-288 guarantees up to the amount on the approved form. If the price of the item is under the 288 amount the purchase is still valid.

René Borré
911 & 988 Advisor
Advisory & Compliance Unit
California Governor's Office of Emergency Services
9-1-1 Emergency Communications Branch
(916) 894-5076
www.caloes.ca.gov/911



From: Benjamin Moore <Benjamin.Moore@lakecountyca.gov>
Sent: Thursday, April 9, 2026 11:18 AM
To: Borre, Rene@CalOES <Rene.Borre@CalOES.ca.gov>
Subject: New allotment letter request - Lake County SO CA

You don't often get email from benjamin.moore@lakecountyca.gov. [Learn why this is important](#)

This Message is From an External Sender
This message came from outside your organization.

Hi Rene-

I have previously requested and received an allotment letter for my Vesta maintenance service be extended. The tax rate on the original quote was incorrect and failed to pass my finance department. I have attached a corrected quote and was hoping to get a new letter.

Thank you very much,

-Ben Moore

Lake County Sheriff's Office

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