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## **Full Schedule**

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Filter by Day

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O8:00am to 5:00pm

Assistant Chief Administrative Officer (ACAO) Exchange

08:30am to 4:00pm

Leadership Institute on Race, Equity and Inclusion (Invitation Only)

1:00pm to 2:00pm

ICMA Sustainable Communities Committee (Invitation Only)

Assistant Chief Administrative Officer (ACAO) Reception (Invitation Only)

Search

| 07:00am to 5:00pm  | Registration Hours                                                                                       |
|--------------------|----------------------------------------------------------------------------------------------------------|
| 07:00am to 5:00pm  | ICMA Partners' Lounge                                                                                    |
| 07:00am to 5:00pm  | First-time Attendee Lounge                                                                               |
| 07:00am to 5:00pm  | The Burgh Attendee Lounge                                                                                |
| 07:30am to 08:30am | Friends of Bill W                                                                                        |
| 08:00am to 12:00pm | Strategic Conflict Management (Micro-Certification Course)                                               |
| 08:00am to 12:00pm | Yellow Belt 1 (Micro-Certification Course)                                                               |
| 08:00am to 12:00pm | Sustainovation: Building Sustainable Innovation-One Creative Idea at a Time (Micro-Certification Course) |
| 08:00am to 12:00pm | How to Make Trust an Organizational Foundation (Micro-Certification Course)                              |
| 08:00am to 12:00pm | Delivering Great Results from Your Vision and Strategic Plan (Micro-Certification Course)                |
| 08:00am to 12:00pm | Building High Performing Board-manager Relations (Micro-Certification Course)                            |
| 08:00am to 1:00pm  | LGMF Orientation (Invitation Only)                                                                       |
| 08:00am to 4:00pm  | Hugo Wall School Information Table                                                                       |

| 08:00am to 5:00pm  | Meditation Room                                                                                                            |
|--------------------|----------------------------------------------------------------------------------------------------------------------------|
| 08:00am to 5:00pm  | KU School of Public Affairs and Administration/public Management<br>Center Table                                           |
| 09:00am to 10:00am | Art of Assistant Leadership: Are You "Ready" or Are You "Willing"?<br>Taking the Leap to the Top Spot                      |
| 10:15am to 11:15am | Art of Assistant Leadership: It's Good to Be Number 2 – Sharpening<br>Your Skills and Filling Your Bucket as a Career ACAO |
| 10:15am to 11:15am | Empowering the Public to Engage, Collaborate, and Develop a<br>Community Action Plan                                       |
| 10:15am to 11:15am | Coloring Outside the Lines: A Collaborative Regional Response<br>Against Graffiti                                          |
| 10:15am to 11:15am | Data Science for Social Good: Using Data to Implement a Proactive<br>Response to Community Needs                           |
| 10:15am to 11:15am | Emotional Intelligence (EQ) in Government - It Is Possible!                                                                |
| 10:15am to 11:15am | A Leadership Legacy for Public Service: The City of Savannah's<br>Leadership Development & Succession Programs             |
| 11:30am to 12:30pm | Art of Assistant Leadership: The Roadmap to Success for the First<br>Time ACAO                                             |
| 11:30am to 2:30pm  | ICMA Welcome Ambassador Table                                                                                              |
| 12:00pm to 2:00pm  | The Economic Mobility & Opportunity Luncheon                                                                               |

| 12:00pm to 5:00pm | NIU Department of Public Administration Table                                                                                                   |
|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| 12:30pm to 4:00pm | Sustainable Place-Making for Small Town Renewal: From a Former<br>Steel Town to the First American Ecodistrict                                  |
| 12:45pm to 1:45pm | Art of Assistant Leadership: You're Not Alone in the Crazy –<br>Navigating Silly Season as an ACAO                                              |
| 12:45pm to 1:45pm | Transitioning to Academia                                                                                                                       |
| 12:45pm to 1:45pm | Workforce Housing: If You Build It, They Will Come                                                                                              |
| 12:45pm to 1:45pm | Collaborating with Community Partners to Reduce Chronic Littering,<br>Support Workforce Development, and Address Housing Needs                  |
| 12:45pm to 1:45pm | Weld County's Strategic Plan: From Paper to Progress the Do's and Don'ts of a Successful Implementation                                         |
| 12:45pm to 1:45pm | Helping Your New Board Get off to a Good Start: Best Practices                                                                                  |
| 12:45pm to 1:45pm | Leading from Any Seat                                                                                                                           |
| 12:45pm to 1:45pm | Employee Wellbeing - Thinking Beyond Physical and Mental Health                                                                                 |
| 1:00pm to 5:00pm  | 5K Registration Packet Pickup                                                                                                                   |
| 1:00pm to 5:00pm  | Leading Democratically: Fostering Management Innovation, Advancing Public Trust and Building Resilient Communities (Micro-Certification Course) |
| 1:00pm to 5:00pm  | Leader as Coach: Inspire Your Team to Exceed Expectations (Micro-Certification Course)                                                          |

| 1:00pm to 5:00pm | Politics and Administration: Bridging the Gap (Micro-Certification Course)                                                       |
|------------------|----------------------------------------------------------------------------------------------------------------------------------|
| 1:00pm to 5:00pm | Looking Beyond Now! – Strategic Scanning Techniques (Micro-Certification Course)                                                 |
| 1:00pm to 5:00pm | Survive and Thrive with Political Acumen and Diplomatic Intelligence (Micro-Certification Course)                                |
| 1:00pm to 5:00pm | Yellow Belt 2 (Micro-Certification Course)                                                                                       |
| 1:30pm to 4:00pm | The Manager's Role in Community Leadership - Year 2                                                                              |
| 2:00pm to 3:00pm | Networking for Introverts                                                                                                        |
| 2:00pm to 3:00pm | Capital Infrastructure Needs - Strategies to Engage, Prioritize, and Implement                                                   |
| 2:00pm to 3:00pm | City and County Strategies to Promote Housing Stability Through<br>Economic Mobility                                             |
| 2:00pm to 3:00pm | ICMA Veterans Present - Building a Dynamic, Cost-effective Veteran<br>Hiring Approach Through the Dod Skillbridge Program        |
| 2:00pm to 3:00pm | Tibetan Settlements in India: Can They Thrive as Exclaves or Do They Need Integration with the Local Indian Settlements?         |
| 2:00pm to 3:00pm | Resilience, Employee Wellness, and the Role of Spirituality as Ways to Flourish in the Workplace                                 |
| 2:00pm to 3:00pm | Transformation of a Parks and Leisure Department into an Award-<br>winning, Industry-leading Operation Within the United Kingdom |

| 2:00pm to 4:00pm | Policy Proposal Summit: Tackling Wicked Problems in Local<br>Government                            |
|------------------|----------------------------------------------------------------------------------------------------|
| 2:00pm to 5:00pm | Hampton Township WWTP Upgrades                                                                     |
| 3:15pm to 4:15pm | Breaking into Local Government: ICMA's Guide to Starting a Career<br>Public Service                |
| 3:15pm to 4:15pm | AI and BeyondAdvances in Global Data and Governance Solutions                                      |
| 3:15pm to 4:15pm | On the Road with Future Leaders Transforming Internal Leadership Academies                         |
| 3:15pm to 4:15pm | Intentional Communication                                                                          |
| 3:15pm to 4:15pm | Establishing, Operating , and Using a Tool Library for Municipal Initiatives                       |
| 3:15pm to 4:15pm | How Effective Local Government and Police Leadership Relations<br>Enhance Public Safety Strategies |
| 3:15pm to 4:15pm | Empowering Youth: Integrating Mental Health and Leadership for<br>Community Wellbeing              |
| 3:15pm to 4:15pm | When You Think the Crisis Is over It Actually Has Just Begun                                       |
| 3:15pm to 4:15pm | Co-constructing Public Service Leadership with a Follower-focused<br>Mindset                       |
| 4:00pm to 5:30pm | Student Chapter Meeting & Reception                                                                |
| 6:30pm to 9:00pm | ICMA Opening Party                                                                                 |

| 06:45am to 07:45am | 5K Registration Packet Pickup                     |
|--------------------|---------------------------------------------------|
| 06:45am to 1:30pm  | First-time Attendee Lounge                        |
| 06:45am to 1:30pm  | ICMA Partners' Lounge                             |
| 06:45am to 1:30pm  | Visit Tampa Bay Booth                             |
| 06:45am to 1:30pm  | The Burgh Attendee Lounge                         |
| 06:45am to 5:00pm  | Registration Hours                                |
| 07:30am to 08:30am | Friends of Bill W                                 |
| 07:30am to 08:30am | Community Leaders in Christ                       |
| 07:45am to 10:15am | Governmental Affairs and Policy Committee Meeting |
| 08:00am to 09:00am | Southeast Regional Meeting                        |
| 08:00am to 09:00am | Northeast Regional Meeting                        |
| 08:00am to 09:00am | Mountain Plains Regional Meeting                  |
| 08:00am to 09:00am | West Coast Regional Meeting                       |

| 08:00am to 09:00am | Midwest Regional Meeting                                                                                                                   |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| 08:00am to 09:15am | Graduate Education Committee Meeting                                                                                                       |
| 08:00am to 10:00am | Fishing Event                                                                                                                              |
| 08:00am to 10:00am | Group Kayak Adventure                                                                                                                      |
| 08:00am to 10:30am | ICMA Pickleball Tournament                                                                                                                 |
| 08:00am to 10:30am | ICMA World Cup Soccer                                                                                                                      |
| 08:00am to 11:00am | 5K Run/Walk                                                                                                                                |
| 08:00am to 11:30am | Global Engagement Committee Meeting                                                                                                        |
| 08:00am to 12:00pm | AI: Developing a Plan, Culture and Purpose for Your Government<br>Enterprise (Micro-Certification Course)                                  |
| 08:00am to 12:00pm | Skills and Tools for Successfully Managing Local Government Technology (Micro-Certification Course)                                        |
| 08:00am to 12:00pm | Strategic Planning Performance Assessment Unleash Your<br>Municipality's Potential for Strategic Execution (Micro-Certification<br>Course) |
| 08:00am to 12:00pm | Tackling Wicked Problems: Building Capacity for Deliberative Engagement (Micro-Certification Course)                                       |
| 08:00am to 12:00pm | Trust in Local Government: Steps for Strengthening Resident<br>Confidence in Community Leadership (Micro-Certification Course)             |

| 08:00am to 12:00pm | Public Engagement for Solving Stubborn City Problems (Micro-Certification Course)     |
|--------------------|---------------------------------------------------------------------------------------|
| 08:00am to 4:00pm  | Hugo Wall School Information Table                                                    |
| 08:00am to 5:00pm  | Meditation Room                                                                       |
| 08:00am to 5:00pm  | KU School of Public Affairs and Administration/public Management<br>Center Table      |
| 08:30am to 10:30am | 2nd Year KU MPA City/county Management Fellows Seminar<br>(Invitation Only)           |
| 08:30am to 4:00pm  | Arizona State University School of Public Affairs                                     |
| 09:00am to 10:00am | NACA Executive Board Meeting (Invitation Only)                                        |
| 09:00am to 1:00pm  | Headshot Lounge                                                                       |
| 09:00am to 1:00pm  | Academic Symposium                                                                    |
| 09:00am to 4:00pm  | NIU Department of Public Administration Table                                         |
| 09:15am to 10:15am | Sustainable PA: Planning and Prioritizing Projects Through Sustainability Assessments |
| 09:15am to 10:15am | The Future Is Now: Engaging Youth Voices in Your Community                            |
| 09:15am to 10:15am | Real Talk: Doing the Work of DEI                                                      |

| 09:15am to 10:15am | SheLeadsGov Committee Meeting (Invitation Only)                                                                                 |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------|
| 09:15am to 10:15am | The Future of Main Streets                                                                                                      |
| 09:15am to 10:15am | Creating Vibrancy in Your Community: the Value of Public Art                                                                    |
| 09:15am to 10:15am | Extreme Makeover: City Edition                                                                                                  |
| 09:15am to 10:15am | Partnering with University-based Public Service Units Can Develop<br>Leaders and Equip Your Team for the Future                 |
| 09:15am to 10:15am | Embracing Artificial Intelligence in Your Jurisdiction                                                                          |
| 09:15am to 10:15am | Inclusive by Design: Adapting to the Expanding Scope of Accessibility Standards                                                 |
| 09:15am to 10:15am | Using Podcasts to Promote Public Engagement                                                                                     |
| 09:15am to 10:15am | Culture Wars Come Home: When Local Government Decision-making<br>Becomes a Platform for Culture Wars and How to Work Through It |
| 09:15am to 10:15am | There Is a Better Way: The Human Animal Support Services (HASS)<br>Model and Community Supported Sheltering                     |
| 09:15am to 10:15am | Public SectorMotivated! Creating a Human-centered, Change-<br>positive, Ownership-mindset Organizational Powerhouse             |
| 09:15am to 10:15am | Achieving Council-Manager Zen Through Teamwork!                                                                                 |
| 09:15am to 10:15am | So Much More Than the Strip: Southern Nevada Goes All-in on Interlocal Climate Collaboration                                    |

| 09:15am to 10:30am | Senior Advisor Meeting (Invitation Only)                                                                 |
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| 10:00am to 11:00am | Smart Communities Committee Meeting                                                                      |
| 10:00am to 12:00pm | BYU Alumni & Friends Meeting                                                                             |
| 10:00am to 12:30pm | Building Green: Creating a Sustainable Net Zero Energy Municipal<br>Building                             |
| 10:30am to 11:15am | Welcome Ambassadors Committee Meeting                                                                    |
| 10:30am to 11:30am | The Connection Between Oral and Overall Health                                                           |
| 10:30am to 11:30am | Voluntary Credentialing Program Q & A                                                                    |
| 10:30am to 11:30am | Engagement in the Digital Age: Leveraging Social Listening & Analytics for Enhanced Community Engagement |
| 10:30am to 11:30am | Creating Emotionally Intelligent Organizations                                                           |
| 10:30am to 11:30am | Blueprints of Tomorrow: Strategic Planning with Data Insights                                            |
| 10:30am to 11:30am | Rethinking Budgeting: How You Can Adapt Your Budget to Today's Challenges and Opportunities              |
| 10:30am to 11:30am | The Next Big Things - 10 Trends for the Next 10 Years                                                    |
| 10:30am to 11:30am | How We Used COVID as a Catalyst to Redefine Our Downtown                                                 |

| 10:30am to 11:30am | Revolutionizing Crisis Response: The Impact of Co-responder Units on Community Well-being and Law Enforcement Efficiency |
|--------------------|--------------------------------------------------------------------------------------------------------------------------|
| 10:30am to 11:30am | The Strategic Culture - Developing a Healthy City Work Culture That Creates Success                                      |
| 10:30am to 11:30am | Wellness and Resiliency: Investing in Your Employees                                                                     |
| 10:30am to 11:45am | Cal-ICMA Board Meeting (Open to All ICMA California Members)                                                             |
| 11:00am to 12:30pm | Speed Coaching                                                                                                           |
| 11:30am to 1:00pm  | ICMA Welcome Ambassador Table                                                                                            |
| 11:30am to 3:00pm  | Headshot Lounge                                                                                                          |
| 11:30am to 3:00pm  | Exhibit Hall Hours                                                                                                       |
| 11:45am to 12:45pm | Social Media and the Evolution of City Communications                                                                    |
| 11:45am to 12:45pm | SheLeadsGov Network Huddle                                                                                               |
| 11:45am to 12:45pm | It's Not If but When: Critical Incident and Mass Shooting<br>Preparedness for City Managers                              |
| 11:45am to 12:45pm | The Returnshipan Innovative Internship Program for Those<br>Returning to the Workforce                                   |
| 11:45am to 12:45pm | Building the Bench: Strategies for Recruiting and Retaining Emerging<br>Leaders for Large and Small Communities          |

| 11:45am to 12:45pm | Harnessing the Strengths of Your Local Economy: integrated Planning and Strategic Action in Albemarle County, Virginia |
|--------------------|------------------------------------------------------------------------------------------------------------------------|
| 11:45am to 12:45pm | Engaging Youth in Local Government Decision-making                                                                     |
| 11:45am to 12:45pm | Tamarac's I.M.P.A.C.T Campaign: Empowering Citizens Through Technology to Improve Service Delivery                     |
| 11:45am to 12:45pm | Innovative Employee Benefits for Small Local Governments                                                               |
| 11:45am to 12:45pm | Decade of Success: Exploring the Safe CR Program's Impact on the Community                                             |
| 11:45am to 12:45pm | Beyond the Transition - Overcoming Self-doubt Through Personal<br>Resilience                                           |
| 11:45am to 12:45pm | Your ENTIRE City Is on FIRE! - What Do You Do Next? - What Should You Have Done Yesterday?                             |
| 11:45am to 1:15pm  | Equity & Inclusion Leaders' Luncheon (Additional Fee Applies)                                                          |
| 12:15pm to 1:00pm  | First-time Attendee Meet & Greet Session                                                                               |
| 1:30pm to 3:30pm   | Opening General Session                                                                                                |
| 3:30pm to 6:30pm   | Exhibit Hall Hours                                                                                                     |
| 3:30pm to 6:30pm   | Headshot Lounge                                                                                                        |
| 3:30pm to 6:30pm   | Puppy Park                                                                                                             |

| 3:30pm to 6:30pm     | Passport to Prizes                                                  |
|----------------------|---------------------------------------------------------------------|
| 3:30pm to 6:30pm     | Relaxation Lounge                                                   |
| 3:30pm to 6:30pm     | Exhibit Hall Grand Opening Reception                                |
| 4:15pm to 4:45pm     | Socially Responsible Purchasing: Challenges & Opportunities         |
| 5:00pm to 5:30pm     | Never Leave a Resident on Hold: AI Phone for 311 and Front Desk     |
| 6:30pm to 8:30pm     | I-NAPA Mixer                                                        |
| 6:30pm to 9:00pm     | KUCIMAT Annual Awards Banquet (Invitation Only)                     |
| 6:45pm to 9:00pm     | Pittsburgh Networking Power Hour                                    |
| 7:00pm to 9:30pm     | Local Government Hispanic Network (LGHN) Annual<br>Dinner/reception |
| 9:00pm to 11:00pm    | Global Reception                                                    |
| Monday, September 23 |                                                                     |
| 05:30am to 6:30pm    | Local Government Excellence Awards Reception                        |
| 07:00am to 5:00pm    | Registration Hours                                                  |
| 07:00am to 5:00pm    | Visit Tampa Bay Booth                                               |

| 07:00am to 5:00pm  | Visit Tampa Bay Booth                                                                                             |
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| 07:00am to 5:00pm  | ICMA Partners' Lounge                                                                                             |
| 07:00am to 5:00pm  | First-time Attendee Lounge                                                                                        |
| 07:00am to 5:00pm  | The Burgh Attendee Lounge                                                                                         |
| 07:30am to 08:30am | Friends of Bill W                                                                                                 |
| 07:30am to 08:30am | Community Leaders in Christ                                                                                       |
| 07:30am to 09:00am | Partners' Program Brunch and Speaker Session                                                                      |
| 07:45am to 09:45am | What the Data Don't Show: Surfacing and Addressing Below the Radar Barriers Facing Your Residents (Free Workshop) |
| 08:00am to 09:15am | MIT Meeting (Invitation Only)                                                                                     |
| 08:00am to 09:30am | Equity Partners Meeting (Invitation Only)                                                                         |
| 08:00am to 10:00am | A Quick CAB Ride: Credentialing Bootcamp                                                                          |
| 08:00am to 4:00pm  | Hugo Wall School Information Table                                                                                |
| 08:00am to 5:00pm  | Meditation Room                                                                                                   |
| 08:00am to 5:00pm  | KU School of Public Affairs and Administration/public Management<br>Center Table                                  |

| 08:30am to 09:30am | Future of Professional Management Donor Breakfast (Invitation Only)                                                          |
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| 08:30am to 09:30am | The Code of Ethics Turns 100! the Executive Board's Committee on Professional Conduct Looks Ahead at This Milestone          |
| 08:30am to 09:30am | The Secret Ingredients to Employee Retention and Wellness in Local<br>Government                                             |
| 08:30am to 09:30am | Student Debt Forgiveness Update for Public Sector Employees                                                                  |
| 08:30am to 09:30am | LGMF Session: Workplace Dynamics (Invitation Only)                                                                           |
| 08:30am to 09:30am | Tackling Workforce Challenges in South African Local Governments                                                             |
| 08:30am to 09:30am | Trust Matters. how Data and Engagement Can Strengthen Local<br>Government                                                    |
| 08:30am to 09:30am | How AI Can Reduce Community Extremism and Boost Civic Engagement                                                             |
| 08:30am to 09:30am | We Have Performance Measures, Now What: Navigating the What Works Cities Certification for <50K Communities                  |
| 08:30am to 09:30am | Effective Mental Wellness Practices for the Workforce (BHAP)                                                                 |
| 08:30am to 09:30am | The Economic, Social, and Historic Importance of Civil-Military<br>Relations to Communities That Host Military Installations |
| 08:30am to 09:30am | "She Lacks Experience" Mean Editorials, Tough Conversations, and Finding Our Stride – Life as a Female Manager               |
| 08:30am to 09:30am | Right-sizing Best Practices for Public Safety and Racial Justice                                                             |

| 08:30am to 09:30am | Climbing the Lattice: Paths to Growth and "Non-traditional"<br>Experience                                                          |
|--------------------|------------------------------------------------------------------------------------------------------------------------------------|
| 08:30am to 09:30am | Local Government Engagement with Our First Nations People : An<br>International Perspective from Australia, New Zealand and Canada |
| 08:30am to 09:30am | A True Win/win - How Goodyear's Community Response Team Is<br>Serving the Community and Saving Other Public Safety Resources       |
| 08:30am to 09:30am | Rethinking the Design of Capital Improvement Projects                                                                              |
| 08:30am to 09:30am | Digital Wellness – Seize the Day over Seizing Your Phone                                                                           |
| 08:30am to 09:30am | A City- County Partnership to Address Homelessness                                                                                 |
| 08:30am to 10:30am | 2nd Year KU MPA City/county Management Fellows Seminar<br>(Invitation Only)                                                        |
| 08:30am to 4:00pm  | Arizona State University School of Public Affairs                                                                                  |
| 09:00am to 4:00pm  | NIU Department of Public Administration Table                                                                                      |
| 10:00am to 11:30am | General Session                                                                                                                    |
| 11:30am to 1:30pm  | Lunch in the Exhibit Hall                                                                                                          |
| 11:30am to 4:00pm  | Headshot Lounge                                                                                                                    |
| 11:30am to 4:00pm  | Exhibit Hall Hours                                                                                                                 |

| 11:30am to 4:00pm | Relaxation Lounge                                                                                                              |
|-------------------|--------------------------------------------------------------------------------------------------------------------------------|
| 11:30am to 4:00pm | Passport to Prizes                                                                                                             |
| 11:45am to 1:15pm | SheLeadsGov Luncheon - Paying It Forward: Cultivating Tomorrow's Leaders in Local Government (Additional Fee Applies)          |
| 11:45am to 5:00pm | Going Further for All Through Innovation                                                                                       |
| 12:00pm to 5:00pm | Pittsburgh Tech Ecosystem Tour                                                                                                 |
| 12:45pm to 1:15pm | Placemaking Master Plans: How City/county Managers Can Lead<br>Transformative Placemaking Efforts on Behalf of Their Community |
| 12:45pm to 2:45pm | Partnering for Growth: Managers' Role in Economic Development                                                                  |
| 12:45pm to 2:45pm | Leading Through Complexity: Leadership Styles and Coaching as Tools for Public Sector Leaders in a Changing World              |
| 1:00pm to 2:00pm  | Future Host Committee Meeting                                                                                                  |
| 1:00pm to 2:00pm  | A Fresh Approach to Providing Services to Veterans and Their Families                                                          |
| 1:00pm to 2:30pm  | Partners' Program Service Project                                                                                              |
| 1:00pm to 3:00pm  | County Administrator's Idea Exchange                                                                                           |
| 1:00pm to 4:00pm  | Puppy Park                                                                                                                     |

| 1:30pm to 2:00pm | Achieve Your Goals with an Organizational Assessment                                                                             |
|------------------|----------------------------------------------------------------------------------------------------------------------------------|
| 1:30pm to 2:30pm | Post Career (Encore) Opportunities to Guide the Next Generation                                                                  |
| 1:30pm to 2:30pm | Is AI the Answer to Data-driven Decision-making in Local Government?                                                             |
| 1:30pm to 2:30pm | Riding Washington's Waves: A Playbook for Securing Federal Funding in an Election Year and Beyond                                |
| 1:30pm to 2:30pm | Eldon Fields Colloquium: Restoring Trust in Democracy Through<br>Narrative Leadership: The Critical Role of City/county Managers |
| 1:30pm to 2:30pm | From Pawnee to Practicality: A Parks & Rec Inspired Roundtable on<br>City Management                                             |
| 1:30pm to 2:30pm | Join the EVolution! - Conversion of Environmental Services Collection to Electric Vehicles Is Happening Now!                     |
| 1:30pm to 2:30pm | Culture Eats Strategy for Lunch                                                                                                  |
| 1:30pm to 2:30pm | Firstnet - Using Technology to Support Public Safety Operations                                                                  |
| 1:30pm to 2:30pm | When #2's Move up - A Ten Year Reflection                                                                                        |
| 1:30pm to 2:30pm | Visualizing Success: New Ways to Show the Impact of Diversity,<br>Equity and Inclusion                                           |
| 1:30pm to 2:30pm | Leading Through Conflictwhen You Hate Conflict                                                                                   |
| 1:30pm to 2:30pm | Ancient Wisdom for Resilience: Mindfulness and Stoicism                                                                          |

| 1:30pm to 2:30pm | Transitioning Well; When to Leave and How to Leave a Legacy Doing It                              |
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| 1:30pm to 2:30pm | Frisco's Unique Assistant to the City Manager Program                                             |
| 2:15pm to 2:45pm | Empowering Local Governments: Leveraging AI for Enhanced Government Contracting Processes         |
| 2:30pm to 3:30pm | Refreshment Break in the Exhibit Hall                                                             |
| 2:45pm to 3:45pm | National Academy of Public Administration Fellows Meeting                                         |
| 2:45pm to 3:45pm | Local Leadership: Lessons from Icma's Economic Mobility and Opportunity Cohort                    |
| 2:45pm to 3:45pm | How Small Community Leaders Can Best Leverage Resident Feedback and Participation                 |
| 2:45pm to 3:45pm | Modernizing Budgeting: A Shift to Priority Based Budgeting                                        |
| 2:45pm to 3:45pm | Supporting Veteran Re-integration in the U.S. and Ukraine                                         |
| 2:45pm to 3:45pm | Public Works as First Responders                                                                  |
| 2:45pm to 3:45pm | Leadership Institute on Race, Equity and Inclusion: 2024 Fellows<br>Capstone Reports              |
| 2:45pm to 3:45pm | ACAO Committee Meeting (Invitation Only)                                                          |
| 2:45pm to 3:45pm | Navigating the Unthinkable - Planning for Community Services<br>Amidst a Wide-spread Power Outage |

| 2:45pm to 3:45pm | Implementing AI and Machine Learning in Government Services:<br>Practical Approaches                                             |
|------------------|----------------------------------------------------------------------------------------------------------------------------------|
| 2:45pm to 3:45pm | How to Move from Vision to Reality: Nurturing a Town Center to Life<br>Through Innovation, Engagement, and Collaboration         |
| 2:45pm to 3:45pm | The Role of the Manager During Disasters                                                                                         |
| 2:45pm to 3:45pm | Cutting-edge Policies in Urban and Rural Communities                                                                             |
| 2:45pm to 3:45pm | Pride vs. Prejudice: Lessons from LGBTQ+ Public Administrators                                                                   |
| 2:45pm to 3:45pm | The Public Trust Blueprint: Utilizing Trust for Next Level Success                                                               |
| 2:45pm to 3:45pm | Challenged with the USPS and ZIP Codes? Join the Conversation!                                                                   |
| 3:00pm to 3:30pm | Discover Tyler's End-to-end Payments & Transaction Management<br>Platform                                                        |
| 3:00pm to 4:30pm | I-NAPA Membership Meeting                                                                                                        |
| 3:00pm to 5:00pm | Managing for the Future                                                                                                          |
| 3:00pm to 5:00pm | Productive Atmospheres: Supporting Dialogue Between Community<br>Members, Staff, and Elected Officials Through Policy & Practice |
| 3:00pm to 5:00pm | Mindfulness-based Practices                                                                                                      |
| 3:00pm to 5:30pm | Global Good Governance Meetup                                                                                                    |

| 4:00pm to 5:00pm | Outwit, Outplay, Outlast: Navigating Ethics Early in Your Local<br>Government Career                                       |
|------------------|----------------------------------------------------------------------------------------------------------------------------|
| 4:00pm to 5:00pm | ACAO Huddle and Roundtable                                                                                                 |
| 4:00pm to 5:00pm | The Management/political Divide: What It Is, How to Survive It, and SUCCEED!                                               |
| 4:00pm to 5:00pm | Capacity Building in Communities: Strengthening Impact Through<br>Federal Funding                                          |
| 4:00pm to 5:00pm | Ask an Executive Recruiter: Navigating the Executive Search Process                                                        |
| 4:00pm to 5:00pm | Veterans Advisory Committee Meeting                                                                                        |
| 4:00pm to 5:00pm | Connecting Through Data: Transforming Community Engagement                                                                 |
| 4:00pm to 5:00pm | The Struggle for Civility: Remaining Non-partisan in Hyper-partisan<br>Times                                               |
| 4:00pm to 5:00pm | The Unintended Benefits of Innovative Public Policy: Stronger Retail Environments                                          |
| 4:00pm to 5:00pm | Strategic Doing: Learn How to Fast-track and Hard-wire Strategic<br>Action into Your Organizational Culture                |
| 4:00pm to 5:00pm | Protecting Public Health & Affordability: How a City Took Action to Ensure Water Quality & Hold PFAS Polluters Accountable |
| 4:00pm to 5:00pm | Hot Topics in Local Government: The Xtra Hot Edition                                                                       |

| 4:00pm to 5:00pm      | How City/County Managers Can Survive (and Even Thrive) an Annual<br>Performance Evaluation  |
|-----------------------|---------------------------------------------------------------------------------------------|
| 4:00pm to 5:00pm      | Cultivating Success: A Blueprint for Launching Organizational Culture & Leadership Programs |
| 4:00pm to 5:00pm      | Building Public Trust and Overcoming Barriers to Meaningful<br>Community Participation      |
| 4:00pm to 5:00pm      | Preparing for Retirement from a Non-financial Perspective                                   |
| 5:00pm to 8:00pm      | LGHN/NFBPA/NACA/I-NAPA Annual Reception                                                     |
| 5:30pm to 6:30pm      | A Toast to Veterans Happy Hour                                                              |
| 5:30pm to 7:30pm      | Ohio Welcome Reception (Invitation Only)                                                    |
| Tuesday, September 24 |                                                                                             |
| 07:00am to 08:15am    | NFBPA City/County Manager's Breakfast                                                       |
| 07:00am to 5:00pm     | ICMA Partners' Lounge                                                                       |
| 07:00am to 5:00pm     | First-time Attendee Lounge                                                                  |
| 07:00am to 5:00pm     | Registration Hours                                                                          |
| 07:00am to 5:00pm     | The Burgh Attendee Lounge                                                                   |
| 07:30am to 08:30am    | Friends of Bill W                                                                           |

| 07:30am to 08:30am | Community Leaders in Christ                                                                               |
|--------------------|-----------------------------------------------------------------------------------------------------------|
| 07:45am to 09:45am | A Healthy Workplace Culture Is the Secret Sauce to Success                                                |
| 08:00am to 10:00am | CMSFP Site Visit Outbriefs                                                                                |
| 08:00am to 4:00pm  | Hugo Wall School Information Table                                                                        |
| 08:00am to 5:00pm  | KU School of Public Affairs and Administration/public Management<br>Center Table                          |
| 08:30am to 09:30am | Influence of Sport Development and Active Ways of Spending Free<br>Time on a Healthy Running Municipality |
| 08:30am to 09:30am | Regions Lead! Think Regionally to Successfully Tackle Local Housing<br>Challenges                         |
| 08:30am to 09:30am | Utilizing Solar Energy to Increase Stability of Municipal Utility Costs                                   |
| 08:30am to 09:30am | Cracking Down: FBI's Take on Local Government Corruption                                                  |
| 08:30am to 09:30am | The Art of Analysis: Excel-erating Your Career as an Analyst                                              |
| 08:30am to 09:30am | Leadership in the Shifting Sands                                                                          |
| 08:30am to 09:30am | Wise and Wonderful: building Stronger Communities Through Our<br>Aging Population                         |
| 08:30am to 09:30am | Getting the Inside Scoop on Attending Harvard's Senior Executive<br>Program                               |

| 08:30am to 09:30am | Fiscal Wellbeing: Financial Practices and Fraud Prevention for First<br>Time Administrators |
|--------------------|---------------------------------------------------------------------------------------------|
| 08:30am to 09:30am | Local Government 2030 - How to Create a Resilient Workforce                                 |
| 08:30am to 09:30am | Creating a Culture of Social Well Being                                                     |
| 08:30am to 09:30am | What to Expect When Your City Manager Departs Unexpectedly                                  |
| 08:30am to 09:30am | We Have to Stop Meeting Like This! How Cities Are Transforming<br>Official Public Meetings  |
| 08:30am to 09:30am | Help!<br>protecting the Lives of People with Disabilities                                   |
| 08:30am to 09:30am | Solving Government's Hardest Puzzles: Leveraging Collaboration to Bring the Pieces Together |
| 08:30am to 09:45am | Athenian Program (Invitation Only)                                                          |
| 08:30am to 10:30am | 2nd Year KU MPA City/County Management Fellows Seminar<br>(Invitation Only)                 |
| 08:30am to 4:00pm  | Arizona State University School of Public Affairs                                           |
| 09:00am to 4:00pm  | NIU Department of Public Administration Table                                               |
| 10:00am to 11:30am | General Session                                                                             |
| 11:30am to 1:30pm  | Lunch in the Exhibit Hall                                                                   |

| 11:30am to 3:00pm | Passport to Prizes                                                                                                                        |
|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| 11:30am to 3:00pm | Relaxation Lounge                                                                                                                         |
| 11:45am to 1:15pm | Lunch and Learn with MissionSquare Retirement                                                                                             |
| 11:45am to 1:15pm | ACAO Luncheon - Powering Progress: Unleashing Your Role as the Energy Behind Your Organization (Additional Fee Applies)                   |
| 12:00pm to 1:00pm | ICMA Annual Conference and Stene Scholarship Recipients (Invitation Only)                                                                 |
| 12:00pm to 3:00pm | Puppy Park                                                                                                                                |
| 12:15pm to 2:15pm | AI in Action: Optimizing Everyday Tasks in Local Government                                                                               |
| 12:15pm to 2:15pm | Taking a Bite out of Your Pain Points: A Lesson in Lean Process<br>Improvement                                                            |
| 12:30pm to 3:30pm | Wetlands, Trails and Fields, Swimming and Recreation: How Upper St.<br>Clair Transformed a State Hospital Site into a Regional Attraction |
| 12:45pm to 1:15pm | Unlock the Potential of Strategic Success: A ClearPoint Strategy<br>Workshop                                                              |
| 12:45pm to 2:45pm | Coaching Elected Officials: A Non-conventional Approach                                                                                   |
| 12:45pm to 4:15pm | Energy Innovation Center: Developing a Workforce and Creative<br>Economy One Partnership at a Time                                        |
| 1:00pm to 2:00pm  | Ethical Implications of Generative AI                                                                                                     |

| 1:00pm to 2:00pm | The Impact of Supplier Diversity Programs                                                                      |
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| 1:00pm to 2:00pm | Empowering Every Employee to Buy Well                                                                          |
| 1:00pm to 2:00pm | Automation in Asset Management: How Pittsburgh Is Automating<br>Asset Management Today - And Tomorrow          |
| 1:00pm to 2:00pm | Developing Climate Action and Disaster Resilience Plans                                                        |
| 1:00pm to 2:00pm | Building Success from Experience: Practical Tips for Dealing with Challenges in Your First City Manager's Role |
| 1:00pm to 2:00pm | Data Driven Decision Making Capstone Presentation Part I                                                       |
| 1:00pm to 2:00pm | Training and Retaining the Best Employees: Global Local Government Training Plans                              |
| 1:00pm to 2:00pm | International and National Perspectives in Accessibility - What Works for Municipalities?                      |
| 1:00pm to 2:00pm | Human Intelligence vs. Artificial Intelligence: The Connection                                                 |
| 1:00pm to 2:00pm | Leading/managing Multigenerational Teams                                                                       |
| 1:00pm to 2:00pm | Learn to Golf and Other Bad Advice: The Cost of Trying to Fit In                                               |
| 1:00pm to 2:00pm | One of These Things Is Not Like the Other: Lessons in Inclusion                                                |
| 1:00pm to 2:00pm | Urban Campers, Rural Realities: How Smaller Cities Are Tackling<br>Homelessness                                |

| 1:00pm to 2:00pm             | A Tale of Two Cities - A Story About City Mergers in NSW (Australia) and the Road Map Towards Financial Sustainability |
|------------------------------|------------------------------------------------------------------------------------------------------------------------|
| 1:00pm to 2:30pm             | Partners' Program Hot Topics Roundtable                                                                                |
| 1:00pm to 3:00pm             | Career Advancement Hub: Resume Reviews, Mock Interviews, and Expert Advice                                             |
| 1:00pm to 3:00pm             | Mock Interview Panels                                                                                                  |
| ecooper@icma.org             |                                                                                                                        |
| . Career Advancement Hub: Mo | ck Panel Interview Experience                                                                                          |
| 1:00pm to 3:00pm             | County Administrator's Idea Exchange                                                                                   |
| 1:15pm to 2:15pm             | State Association Executive Director/Secretariats Meeting                                                              |
| 1:30pm to 4:00pm             | Tree Pittsburgh: A Story of Brownfield Transformation with Urban<br>Agriculture                                        |
| 2:15pm to 2:45pm             | State of the Clerks Office Survey                                                                                      |
| 2:15pm to 3:15pm             | Data Driven Decision Making Capstone Presentation Part II                                                              |
| 2:15pm to 3:15pm             | Leading a Small Community: Challenges, Solutions, and the Power of Transparency                                        |
| 2:15pm to 3:15pm             | Posturing out of Imposter Syndrome                                                                                     |
| 2:15pm to 3:15pm             | The Declaration of Ideals and the Managers Role in Community<br>Leadership                                             |

| 2:15pm to 3:15pm | ICMA Coaching Presents: Ethics at the Helm – Tactics to Stay the Course Despite Unethical Elected Officials |
|------------------|-------------------------------------------------------------------------------------------------------------|
| 2:15pm to 3:15pm | The Zen of Middle Management: Discovering Joy in Leading from Where You Are                                 |
| 2:15pm to 3:15pm | What Can Coastal Cities in India Learn from the Climate Action Plan for Chennai?                            |
| 2:15pm to 3:15pm | A Working Guide to Generative AI in Local Government                                                        |
| 2:15pm to 3:15pm | Taking the Reins as a New City Manager in This New Century                                                  |
| 2:15pm to 3:15pm | Simcinnati: How the City of Cincinnati Is "gamifying" Community Engagement                                  |
| 2:15pm to 3:15pm | The Role of the Upstander During the Holocaust as an Example of Civic Responsibility                        |
| 2:15pm to 3:15pm | Mission-driven Recruitment                                                                                  |
| 2:15pm to 3:15pm | Working Across Systems to Address Homelessness                                                              |
| 2:30pm to 3:30pm | Refreshment Break in the Exhibit Hall                                                                       |
| 2:30pm to 4:30pm | Developing a Resource Roadmap to External Support and Funding for Thriving Communities (Free Workshop)      |
| 3:00pm to 3:30pm | Establishing a Level of Service in an On-demand World                                                       |
| 3:00pm to 4:00pm | Career Advancement Hub: Career Connect                                                                      |

| 3:30pm to 4:30pm | Navigating Distributed Wind: Strategies for Local Clean Energy<br>Growth                                                 |
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| 3:30pm to 4:30pm | Ethics in Local Government: Lessons from the Global Stage                                                                |
| 3:30pm to 4:30pm | First Time Administrator's Roundtable                                                                                    |
| 3:30pm to 4:30pm | Presidents Colloquium: ICMA Presidential Town Hall                                                                       |
| 3:30pm to 4:30pm | That Didn't Work Here! Performance Management in Different Communities and Parts of the Country                          |
| 3:30pm to 4:30pm | Reimagining the Community Experience at City Hall and Beyond                                                             |
| 3:30pm to 4:30pm | Maximize the Potential of Your Staff by Implementing Adaptive<br>Leadership                                              |
| 3:30pm to 4:30pm | Unlocking the Future: Harnessing Data for Informed Decision-Making and Sustainable Governance Worldwide                  |
| 3:30pm to 4:30pm | Respect My Authority                                                                                                     |
| 3:30pm to 4:30pm | The Self-deception Trap: Saving New Leaders from Themselves                                                              |
| 3:30pm to 4:30pm | Futureproofing Your Organization: Upskilling the Next Level of Leadership                                                |
| 3:30pm to 4:30pm | Myblue, Building the Bond Between the Police and Residents; A Chief for Every Resident                                   |
| 3:30pm to 4:30pm | How to Deal with Annoying Crap! An Open, Bold, Group Discussion on Dealing with Crazy and How to Embrace Such Challenges |

| 3:30pm to 4:30pm        | Towards Economic Inclusion: Advancing Local Policy and Programs        |
|-------------------------|------------------------------------------------------------------------|
| 4:00pm to 5:00pm        | LGMF Session: Making the Most Out of Your Fellowship (Invitation Only) |
| 5:00pm to 6:30pm        | Celebrating 20 Years of LGMF (Invitation Only)                         |
| 6:30pm to 8:30pm        | Tuesday Night Networking Event                                         |
| Wednesday, September 25 |                                                                        |
| 07:00am to 08:15am      | Inspirational Breakfast                                                |
| 07:30am to 08:30am      | Friends of Bill W                                                      |
| 07:30am to 08:30am      | Community Leaders in Christ                                            |
| 07:30am to 11:45am      | Registration Hours                                                     |
| 07:30am to 11:45am      | ICMA Partners' Lounge                                                  |
| 07:30am to 11:45am      | First-time Attendee Lounge                                             |
| 07:30am to 11:45am      | The Burgh Attendee Lounge                                              |
| 07:45am to 09:45am      | Your Leadership Legacy: Developing, Mentoring, and Serving Others      |
| 08:00am to 12:00pm      | Hugo Wall School Information Table                                     |

| 08:00am to 12:00pm | KU School of Public Affairs and Administration/public Management<br>Center Table                                                 |
|--------------------|----------------------------------------------------------------------------------------------------------------------------------|
| 08:30am to 09:30am | Improve Service Delivery and Citizen Engagement Using Tools<br>Developed by Icma's Global Programs                               |
| 08:30am to 09:30am | Crafting Effective Policies for Improving Building Performance and Energy Efficiency                                             |
| 08:30am to 09:30am | Generative Artificial Intelligence and Storytelling: How to Effectively Use the Tools for Authentic Human Connection             |
| 08:30am to 09:30am | Anti-fragile and Fortified: Leadership for the Future                                                                            |
| 08:30am to 09:30am | Climate Action Through Shared Leadership: How One Community Is<br>Using Consensus and Civil Discourse to Reach Its Climate Goals |
| 10:00am to 11:30am | Closing General Session                                                                                                          |
|                    |                                                                                                                                  |

ABOUT ICMA

ICMA's vision is to be the leading association of local government professionals dedicated to creating and supporting thriving communities throughout the world. [Read More]

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