

\$14.97M \$14.61M \$14.45M \$10.14M \$4.98M \$4.57M \$15.52M Total Service Value **Total Charges** Total Recoverable Total Recoverable no Total Billed Total with Payer Decision* Total Payer Paid* Including Charge Errors Charge Errors Gap: Need to resolve service Gap: Services provided Gap: Need to resolve Gap: Need to Gap: Waiting for payer to Gap: Payer denied or bill make a claims partially paid claims errors and/or wait for under non recoverable charge errors determination intentional service lags to clear payers **County Comparison** Billing Status by Service Date Billing Flow County % of Total % Billed % of Payer Recoverable with Payer Decision Billed Decision Paid \$2M 70.2% 49.1% 91.7% Lake Total Service Value \$15.52M Total 70.2% 49.1% 91.7% Total Charges \$14.97M Total Recoverable Incl Err \$14.61M \$1M Total Billed \$10.14M Total with Payer Decision \$4.98M Total Payer Paid \$4,57M \$0M

Jul 2023

Oct 2023

Jan 2024

Month of Service

Apr 2024

Jul 2024

^{*}Due to delays in DHCS 835 reporting. Total with Payer Decision and Total Payer Paid are likely underreported. DHCS estimates this will be resolved in mid May.