

**UnitedWeRise**  
#UnitedWeRise  
#UnidosAscendemos

# 2-1-1 Lake County



Get Connected. Get Help.™



Sonoma, Mendocino, Lake, Humboldt  
& Del Norte Counties

# Introduction

- Who is UWWC?
- What is 2-1-1?
  - Role of Interface Children & Family Services
  - Role of UWWC and history with 2-1-1
  - How is full service different than disaster only



# How It Works

2-1-1 Sonoma helps connect our community with information about health and human services available to them.



# Why it 2-1-1 important?

- Promotes equity and financial stability
- Advances social and economic mobility by connecting clients to resources available in the community
- Lack of broadband internet in rural communities
- Provides streamlined, incident-specific information during a disaster/emergency



# 2-1-1's role in disaster/emergency response

- Provides by phone, text, chat & website-based technologies official incident-specific information in coordination with local emergency services
- Can receive and curate caller reports for use by public safety and local emergency services to better deploy emergency responders and other resources
- Provides information access and functional support in an emergency to Access and Functional Needs Populations



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## Reports



### 2-1-1 Sonoma County Interactive Report

[Click here for the Interactive Report](#)



# Next Steps and Questions



# For additional information, please contact:

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# Thank you!!