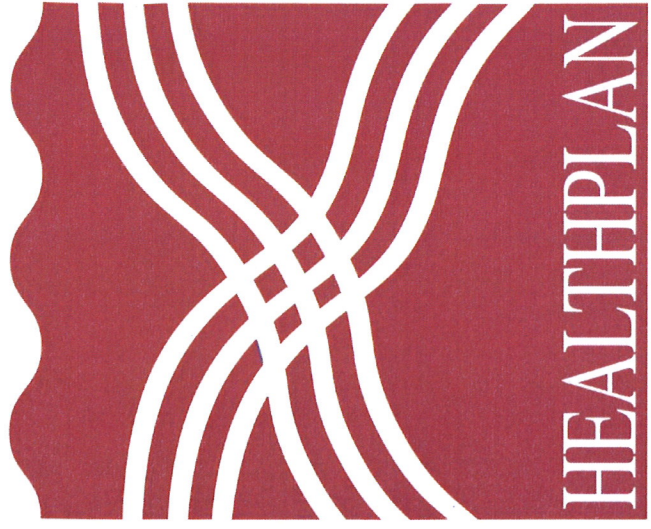


PARTNERSHIP



HEALTHPLAN

of CALIFORNIA

Board of Supervisors: Lake County – March 14th, 2017

By:

Liz Gibboney, Chief Executive Officer

Dr. Marshall Kubota, Regional Medical Director

About Us



Mission:

To help our members, and the communities we serve, be healthy.

Vision:

To be the most highly regarded managed care plan in California.



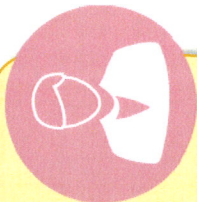
About Us

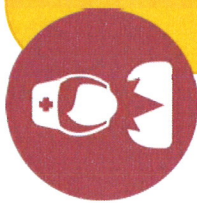
- We are a public agency designed to provide a more cost-effective method of care to those eligible for Medicaid (known as Medi-Cal in California). As a County Organized Health System (COHS), our goals are to improve access, quality, and efficiency through an organized health care delivery system.
- Members are assigned to a primary care provider to reduce use of emergency rooms and offer more outpatient services. PHC is organized in federal and state statute as a health insuring organization, and operates independently from county and state governments.
- PHC's Board is comprised of 35 health care leaders and consumers from our 14-county service area in Northern California.
- PHC provides quality health care to over **566,700** Medi-Cal members.

Involvement in the Community


 Engaged in **5** health improvement initiatives in Lake County, focusing on improving community health status, behavioral health, safe management of opioids and health information exchange for real-time information on health behaviors.


8 press releases PHC released to Lake County media to regarding member benefits, and other community specific initiatives


5 elected officials that PHC met with in Lake to discuss mutual goals and interests for the community specific initiatives

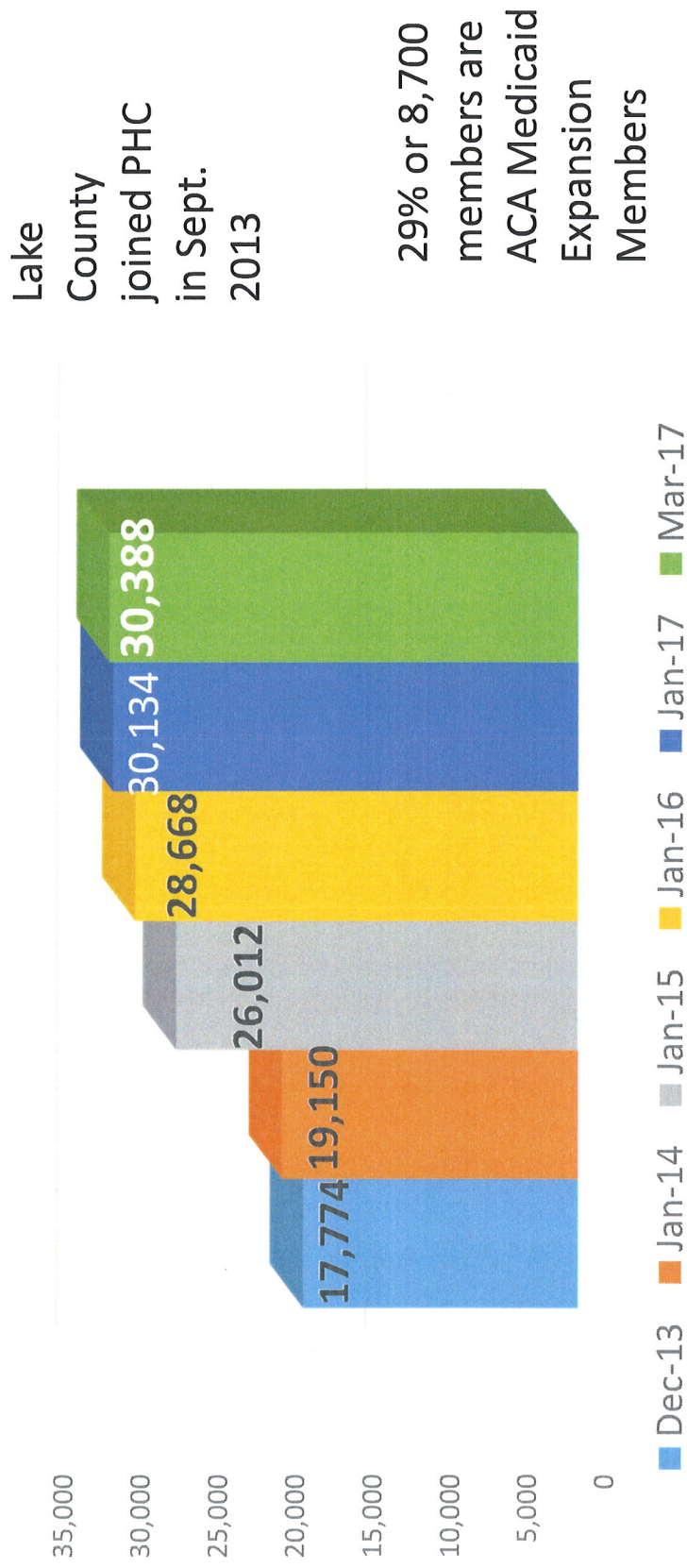

 In Lake County alone, providers received over **\$3.1 million** from our Quality Improvement Program. This program is designed to improve outcomes for our members by investing in projects for our physicians, primary care providers, and specialists.


 Over **\$1.6 million** in Intergovernmental Transfers


 Our Pain Safety Initiative saw a **73%** decrease in unsafe doses of opioids in Lake County since 2014.

Lake County Enrollment

Lake County Members



Lake County Demographics

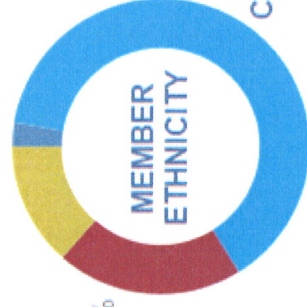
SPANISH 10%



ENGLISH 90%

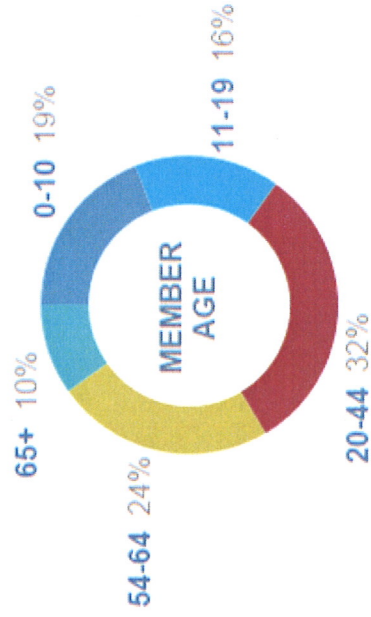
OTHER 13%

AFRICAN AMERICAN 3%

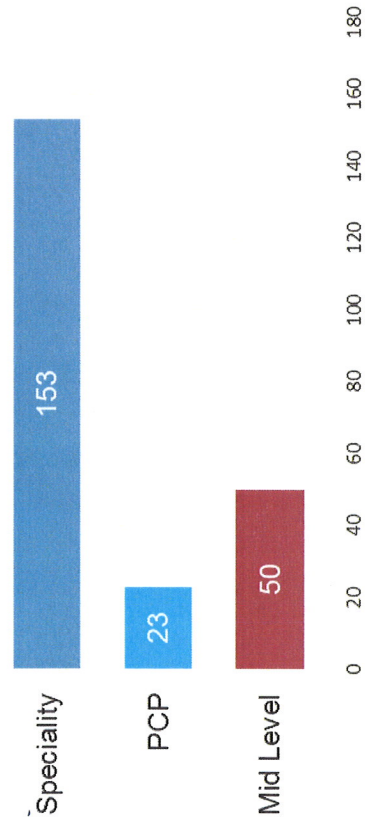


HISPANIC 20%

CAUCASIAN 64%



Number of Providers Contracted with PHC
(Lake County)





Lake County Information

Robert Gardner, M.D.

Medical Director

Lucerne Community Clinic

Lake County Community Clinic Representative

Karen Tait, M.D.

Health Officer

Lake County Health Services Department

County Representative



Lake County Information

Provider Network

Mental Health Services for Mild to Moderate Conditions

Quality Improvement

Community Initiatives



Provider Network

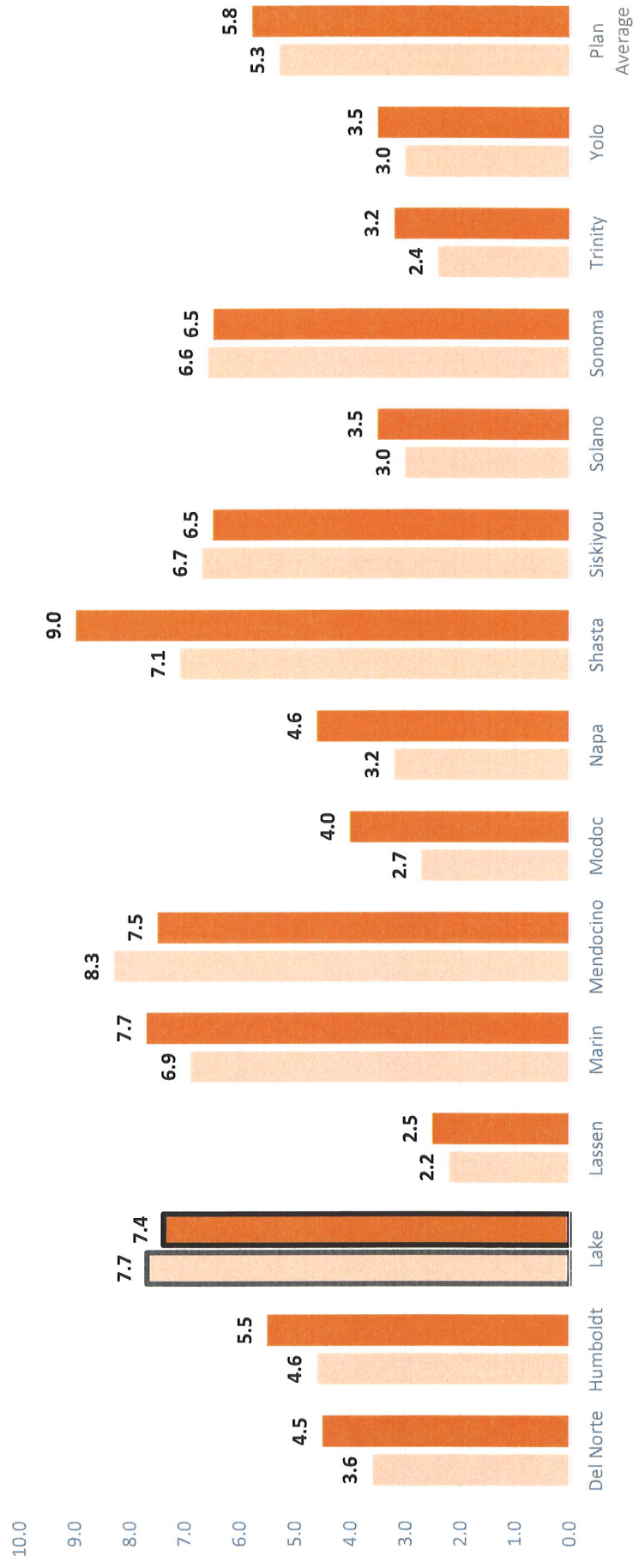
Primary Care Providers	Open/Current Pts. Only (CPO)	Jan 2014	Feb 2017	Percent of Total
Adventist Health	Open	9,106	15,651	55%
Lake County Tribal	Open	991	2,871	10%
Lakeview Health	Open	2,803	3,514	12%
Lucerne Community	Open	510	1,032	4%
Sutter Health	Open	654	2,649	9%
Ukiah Valley Rural	Open	1,154	2,042	7%
Independent Practices	CPO	720	546	2%
Total		15,949	28,305	100%

Hospitals: St. Helena Clearlake & Sutter Lakeside Hospital



Mild to Moderate Mental Health

Percent of Members Accessing
Behavioral Health Services
Based on Twelve Month Rolling Data



Oct 2014-Sept 2015 Oct 2015-Sept 2016

Lake County has 4th Highest Use Rate

Eureka | Fairfield | Redding | Santa Rosa

Quality Outcomes

Primary Care QIP – Sample metrics:

- *Adult blood pressure control*
- *Diabetes control*
- *Colo-rectal cancer screening*
- *Cervical cancer screening*
- *Childhood immunizations*
- *Reduced emergency department use*
- *Expanded office hours*
- *Suboxone licensing of physicians*

This year: \$38 million plan-wide, \$1.2 million for Lake County

Additional quality incentive programs: Specialist, Mental Health, Hospital, Pharmacy, Longterm Care (\$1.9 Million)



Community Initiatives



- Partner from July 2015 ongoing



- Case Management Pilot with Lake

County Behavioral Health (November 2016 – October 2018)



- Support for community health

improvement efforts (January 2017)



- Staying Healthy Assessment Pilot – Aggregating health behavior data for “real time” monitoring of outcomes (April 2016 – May 2017)





Safe Management of Opioids



Outcomes for PHC Members: 62% Decrease In Opioid Users



Other Highlights:

- 70% Reduction in Opioid Rx
- 85% Reduction in High Dose Users
- 37% Reduction in “New Starts”

Flry Chg TAR Proc Ch IR Qty Limit
2015 2016

2014



Case Management

Intensive Outpatient Case Management with Adventist Health – focus on high utilizing members. Initial results showing 57% reduction in ER use

Pilot Project with Lake County Behavioral Health, coordination services between PHC and County

Looking to the Future

Opportunities:

State Health Homes Program –
Expanding Case Management (July 2018)

Whole Child Care – *transition of CCS into
managed Medi-Cal (January 2018)*

Drug Medi-Cal Organized Delivery
System – *opportunity to expand treatment
services and integrate with mental health
and primary care*

Housing Support to Counties –
*emerging initiative to address housing
and homelessness efforts*

PHC NCQA Accreditation – *increasing
focus on quality outcomes*

Concerns:

Repeal of ACA – *impact on number of
insured and adult expansion population*

Possible Medicaid Block Grant or per
capita cap on payments



Questions?

Eureka | Fairfield | Redding | Santa Rosa