BOARD OF SUPERVISORS, COUNTY OF LAKE, STATE OF CALIFORNIA RESOLUTION NO.

A RESOLUTION ESTABLISHING TEMPORARY ALTERNATE OFFICE HOURS FOR THE OFFICE OF THE TREASURER-TAX COLLECTOR, FOR THE PERIOD OF JANUARY 1-JUNE 30, 2018

WHEREAS, section 24260 of the California Government Code provides in all Counties, County officers shall keep their offices open for the transaction of business during such hours and on such days as are fixed by the Board of Supervisors, by Ordinance or Resolution; and

WHEREAS, Lake County Code Section 2-2.1 establishes that all County offices must be open for the transaction of business continuously from 8:00 a.m. until 5:00 p.m., every day except Saturdays, Sundays, and holidays, unless otherwise approved; and

WHEREAS the same Section of the Lake County Code provides that, in the event of persistent extraordinary circumstances, authorizations of temporary alternate office hours shall be made by Resolution of the Board of Supervisors; and

WHEREAS, the Treasurer-Tax Collector's office has recently experienced staffing challenges, including the onboarding of two new employees and one remaining vacancy on the Tax Collection side; and

WHEREAS, a key employee on the Treasury side recently retired, which has added an additional burden during the onboarding of the new Assistant Treasurer-Tax Collector; and

WHEREAS, quality, uninterrupted time is required for the training and development of several new staff, still acclimating to new positions, and remaining closed to the public between the hours of 8 and 9 a.m. offers considerable ongoing benefit toward this end; and

WHEREAS, tasks such as balancing accounts particularly benefit from the undivided attention of some of the same staff who respond to public concerns during counter hours; and

WHEREAS, the continuing onboarding and acclimation of the Assistant Treasurer-Tax Collector in the first six months of 2018 is expected to have positive effects across the organization, and remaining closed to the public between 8 and 9a.m. well enrich her capacity to work alongside many staff.

NOW, THEREFORE, BE IT RESOLVED:

For the period of January 1, 2018-June 30, 2018, the public Office Hours for the Office of the Treasurer-Tax Collector shall be 9 a.m. to 5 p.m., every day except Saturday, Sundays, and holidays.

1	1	RESOLUTION NO.
2	The Treasurer-Tax Collector shall come before the Board of Supervisors to revisit these hours	
3	on or before June 30, 2018.	
4		
5	THIS RESOLUTION was passe	ed and adopted by the Board of Supervisors of the County of Lake
6	at a regular meeting thereof on the	day of, 2018 by the following vote:
7	AYES:	
8	NOES:	
9	ABSENT OR NOT VOTING:	
10		
11		
12	ATTEST: CAROL J. HUCHINGSON	COUNTY OF LAKE
13	Clerk to the Board of Supervisors	
14		
15	By:	
16	Deputy	Chair, Board of Supervisors
17		
18	APPROVED AS TO FORM:	*
19	ANITA L. GRANT	
20	County Counsel	
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