

This training is covered by HPP Emergency Preparedness Grant (all expenses including, flights, hotel, meals, parking).

## **Target Audience/Disciplines**

Emergency Management, Emergency Medical Services, Healthcare and Public Health

## **Breakout Sessions Announced on Agenda Page!**

The National Healthcare Coalition Preparedness Conference (NHCCPC) is expanding opportunities for learning about the implementation of healthcare coalitions and coalition activities in our communities. While the NHCCPC supports coalitions attempting to meet HHS/ASPR HPP and CDC PHEP grant program requirements, the Conference is independent and exists for coalitions, by coalitions. The Conference is celebrating its 7th year of continued opportunities for coalitions to connect and share their successes and lessons learned.

### **Conference Workshops**

#### **Healthcare Coalitions Sustainability and Maturity**

Healthcare coalitions across the country are at various stages of development and planning for the future. As a part of this, many coalitions are exploring options to develop more diversified funding models. This workshop will explore different stages of coalition maturity including the development of different models to support financial sustainability. It will provide participants with the opportunity to explore strategies for which their coalition can move into the future.

#### **Speakers:**

Lori Upton,  
Onora Lien

10:00 AM - 12:00 PM Special Interest Group: CMS Emergency Preparedness Rule - Opportunities and Challenges  
This Special Interest Group will allow participants to discuss the implications of the rule on them, specifically what HCCs are expected to do to support facilities with respect to risk assessments, communications plans, and training and exercises.

10:00 AM - 12:00 PM Special Interest Group: Crisis Standards of Care / Allocation of Scarce Resources  
This Special Interest Group will provide participants the opportunity to share best practices supporting facility level plans and regional or coalition CSC plans. There will be an opportunity to discuss what current plans look like amongst participants or how to move forward in planning for CSC.  
Speakers:  
Kevin McCulley

10:00 AM - 12:00 PM Special Interest Group: Patient Movement/ Tracking and Hospital Evacuation  
This Special Interest Group will provide participants the opportunity to discuss best practices related to patient movement within the NDMS system, patient tracking and hospital evacuation.  
Speakers:  
Chris Lyons

1:30 PM - 4:30 PM Community Planning for Radiation Emergencies  
Radiation emergencies have received renewed attention due to global politics. This session will distinguish between the different types of radiation emergencies ('dirty bomb', power plant, nuclear detonation) and review the roles and responsibilities of healthcare coalition members in responding to the potentially massive numbers of persons who may have been exposed. Assessment and care of exposed persons and the functions of the Community Reception Center and Assembly Centers, as well as the EAST (Early Assessment, Screening, and Triage) tool, will be discussed.  
Speakers:  
John Hick,

C. Norman Coleman

**1:30 PM - 4:30 PM Triage Training**

This course will offer a detailed overview of START/JumpSTART triage and SALT triage. During the course, participants will develop the skills for making a rapid assessment of the patient and determine which color (criticality) category the patient should be. This training is applicable for everyone with an interest in learning - from teachers to scouts, first responders to healthcare professionals, to coalition leaders across the country. This class is interactive with all participants doing hands-on triage in a no-fault environment.

Speakers:

Anne Edwards

**1:30 PM - 3:30 PM Special Interest Group: Emergency**

**Operations/Management Planning**

This Special Interest Group will provide participants an opportunity to share best practices for developing emergency operations plans and emergency management programs at both the facility and coalition levels.

Speakers:

Carmine Centrella

**1:30 PM - 3:30 PM Special Interest Group: Healthcare Coalition Response**

This Special Interest Group will provide participants an opportunity to share best practices and tools for operationalizing coalitions, this includes looking for different models that have worked in different coalitions.

Speakers:

Bill Mangieri

**1:30 PM - 3:30 PM Special Interest Group: Healthcare Coalitions and Non-Acute Providers**

This Special Interest Group will provide participants with an opportunity to share best practices on how to integrate or utilize non-hospital providers in their emergency planning for surge and other coalition based initiatives. These facilities include Urgent Care Centers,

SNFs, health clinics, homecare and hospice, and primary care practices.  
Speakers:  
Sheila Guenin

#### Event Schedule

5:00 PM - 7:00 PM Welcome Reception

Wednesday, November 28, 2018

#### Event Schedule

7:00 AM - 8:30 AM Breakfast with Exhibitors

7:00 AM - 6:00 PM Registration

8:30 AM - 10:00 AM General Plenary Session

10:00 AM - 11:00 AM Networking Break with Exhibitors & Poster Presenters

#### Breakout Track 1

11:00 AM - 12:15 PM Are You Ready? Lessons Learned from Airport & Parkland Active Shooter Incidents  
Speakers:  
Kelly Keys

11:00 AM - 12:15 PM Emergency Preparedness: Healthcare Supply Chain Lessons from Blizzards, Hurricanes, Flu & More  
Emergency events, like the recent hurricanes, blizzards, and severe flu season present unique medical supply and equipment challenges for the healthcare supply chain. Demand spikes, over-ordering, and one-off purchasing can create confusion, product delays, or potential product shortages that hamper your ability to support organizational healthcare services. This session will focus on industry efforts to work with public health officials to create a more elastic supply chain that meets future response needs. Attendees will hear lessons learned from recent emergency events and receive an outlook into solutions currently under consideration by policymakers.  
Speakers:  
Linda Rouse O'Neill

11:00 AM - 12:15 Requirements for Addressing Access and Functional

PM

#### Needs in Shelter Planning

This presentation will describe conceptual and applied competencies of disaster readiness and response requirements for addressing the access and functional needs of at-risk individuals in emergency shelters. It will provide an overview of federal laws, regulations, and authorities to integrate access and functional needs into emergency readiness and response activities, and identify different approaches and planning considerations of addressing access and functional needs for shelter planning.

Speakers:

Cheryl Levine,  
Mary Casey-Lockyer

11:00 AM - 12:15 PM

#### Unique Programs Among Florida Healthcare Coalitions

The State of Florida has 15 distinct healthcare coalitions. Each Coalition works to address the contractually required elements of the federal guidance while also striving to meet the local needs of member organizations within their region. This panel presentation will allow three of Florida's HCC's to discuss a few of their unique programs that focus on the needs of their local membership. Challenges, successes and lessons learned will be shared with the audience.

Speakers:

Ann Hill,  
Beth Payne,  
Peter Pappas

11:00 AM - 12:15 PM

#### Working Effectively with Native American Governments and Communities: The New Mexico Case Study

Working with Native American governments and communities presents opportunities to provide services and to link resources -in what can be a complex web of jurisdictional authorities between the tribal governments, and federal and state agencies. Add to this the cultural and communication protocols that are unique for each tribal community and you have a dynamic environment of mutual and multiple interests, combined with Native American cultural sensitivities. New Mexico's State-Tribal Collaboration Act provides a case study on how to successfully and collaboratively build relationships with tribal partners and communities. The presentation covers government-to-government relations, collaboration and

communication, and cultural awareness training.

Speakers:

Milton Bluehouse

11:00 AM - 12:15 PM

**Zika Takeaways: Lessons Learned that can Accelerate Response in Future Emergencies**

Zika virus infection of pregnant women and associated birth defects in infants continue to be a public health priority. Lessons learned from the Zika response can inform preparedness efforts for other emerging infectious diseases. This session will highlight collaborative efforts among the American Academy of Pediatrics, American College of Obstetricians and Gynecologists, and Centers for Disease Control and Prevention to develop clinical guidance and resources on Zika treatment for pregnant women and infants with congenital infection, assess healthcare provider preparedness for future infectious disease outbreaks, and evaluate Zika response efforts.

Speakers:

Margaret Fisher,  
Rebecca Leeb,  
Carey Eppes

#### Event Schedule

12:15 PM - 2:15 PM

**Lunch & General Plenary Session**

#### Breakout Track 2

2:30 PM - 3:45 PM

**A Partnership Model for Creating Continuity in the Medical Examiner Setting During a Mass Fatality**

In a MFI, how are you going to deal with surge? How do you standardize response? With resources being low, how are your medical examiners/coroners going to deal with surge? Families want to know what happened to their loved one's in a timely manner; are your medical examiners/coroners prepared for this increase in caseload? These questions will be discussed in this session. You will learn about the fundamentals of planning for a MF response and how Metro Atlanta intends to implement this unique partnership between the Georgia Bureau of Investigation Medical Examiner's Office and Cobb and Douglas Public Health.

Speakers:

Jenaila Hawkins,

Jonathan Eisenstat

2:30 PM - 3:45 PM **After the Surge Has Come: An Exploration of Real Challenges and Practical Solutions for Hospitals**  
Regulatory agencies and communities expect that hospitals will be ready 24/7/365 to receive an unexpected, emergency surge of patients. After the hospital initially receives, assesses, and stabilizes the surge of patients, it must then manage the patients, often for multiple days in units that are already near or at census capacity. There are also many secondary and tertiary effects of the patient surge that must be managed by the hospital in a way that preserves the hospital's "normal" operations. This interactive course will explore the transition from initial management to long-term management; developing and understanding of down-stream effects; and more!

Speakers:

Roger Glick,

Matthew Icenroad

2:30 PM - 3:45 PM **Coalition Response to Husky Energy Explosion and Fire**  
Learn how the Northeast (MN) Healthcare Preparedness Coalition used established processes and procedures to become a successful part of the Husky Energy and multi-jurisdiction response to an explosion and community evacuation incident. Session participants will learn successes and improvement areas as they relate to healthcare, public health, and emergency management in this complex, cross-state border response.

Speakers:

Jo Thompson

2:30 PM - 3:45 PM **Continuity of Care-Staffing: Who Will Not Come to Work if Child Care Centers are Closed?**  
During a disaster, healthcare personnel must be prepared to report to work. Healthcare worker's ability to respond during a disaster is dependent upon their concern for family, elder care and child care obligations. Access to childcare services is a recommended mitigating factor during medical surge. We will present an overview of child care services in Georgia and our initial work on engaging child care providers in understanding the role of child care providers during a disaster and how they can work with their local response community on developing their continuity of operations plans to support the overall

resilience.

Speakers:

Betsy Kagey,  
Melissa Davis,  
Andrew Roszak

**2:30 PM - 4:45 PM Double Take: 2 Perspectives on Integrating CMS Providers into the Coalition**

This session will describe how one medium-sized and resourced coalition has navigated the integration of the new CMS provider types into the coalition given limited staff time and funds. Additionally, perspective provided from one of the newly added provider types will offer context on their barriers and benefits to participation in the coalition.

Speakers:

Charity Menefee,  
Rose Meza

**2:30 PM - 3:45 PM Selling the Coalition Concept to CEOs: They Boost the Bottom Line**

Healthcare executives focused on their organization's "bottom line" can be among the most active supporters once they learn how coalitions can boost their bottom line.

Speakers:

Darrell L. Pile,  
Lori Upton

**2:30 PM - 3:45 PM The Art of Perception: Multiple Perspectives for Better Decisions**

In this fast-paced session, The Art of Perception will use images of painting, sculpture and photography as tools to reconsider biases, assumptions, cultural competence, and other ethical issues encountered by individuals working with the public in numerous capacities. The workshop will challenge individual's assumptions, foster creative problem-solving -- individually and collectively -- and augment critical analysis skills by incorporating multiple perspectives into their thinking. Looking at works of art as a group will enable participants to reconsider how they communicate observations and perceptions - both orally and in writing - which, in turn, helps to dismantle long-held assumptions and implicit biases.

Understanding and implementing a broader concept of inclusion and facilitating effective communication in sensitive and emergency situations are critical skills for



participants, especially those working across disciplines. Applying those skills to professional decision making and better accountability provides the foundation for this interactive and highly participatory program.

Speakers:

Amy Herman

#### Event Schedule

3:45 PM - 4:15 PM Networking Break with Exhibitors & Poster Presenters

#### Breakout Track 3

4:15 PM - 5:30 PM A High Consequence Infectious Disease Toolbox for Frontline Health Care Facilities

This presentation introduces a toolbox to help frontline health care facilities prepare their response to patients who may have a High Consequence Infectious Disease (HCID) such as Ebola virus disease or Middle East Respiratory Syndrome. The tools focus on the core frontline facility HCID responsibilities of identify, isolate, and inform, and are designed to be integrated into routine trainings and infection control practices that prevent the spread of HClDs and other more common infections. The Toolbox contains planning aids, training resources, mini drills, a readiness binder to keep at the point of care, and a HCID definition and screening algorithm.

Speakers:

Mary Ellen Bennett,  
Rajal Mody,  
Seth Jones,  
Katherine Grimm

4:15 PM - 5:30 PM Coalition Approach to Regionalized Pediatric Disaster Planning: Lessons Learned from NY, MI & TN

Speakers:

Arthur Cooper,  
George Foltin,  
Michael Frogel,  
Charity Menefee,  
Oseana Bratton,  
Ronald Ruffing,  
Marie Lozon,  
Jenny Atas,  
Luann Gibson

4:15 PM - 5:30 PM emPOWERing Healthcare Coalitions: How the New HHS emPOWER Map (3.0), Data, & More

emPOWERing Healthcare Coalitions: How the New HHS emPOWER Map (3.0), Data, Informational Resources, Training and Tools Can Help HCCs Anticipate, Plan For and Mitigate Healthcare System Surge and Stress Before a Disaster Strikes

More than 3.9 million individuals live independently and rely upon electricity-dependent medical equipment and health care services. Disasters and power outages are life threatening to these individuals. Many rapidly call EMS or surge on the healthcare system as they seek access to care and power. ASPR and CMS, launched the HHS emPOWER Program to provide data, maps, resources to help support state, local, and HCCs integrated emergency preparedness, response, and recovery activities. The learning session will provide an overview of the new HHS emPOWER Map 3.0, Virtual Assistants, resources, online training and real-world examples of HCCs using emPOWER data.

Speakers:

Kristen Finne,  
Cheryl Levine

4:15 PM - 5:30 PM Healthcare Workers on Strike: Developing and Executing a Healthcare Coalition Response Plan

In the past three years, the City of Boston has planned for and responded to two nursing work stoppages at separate Level 1 Trauma Centers. This presentation will focus on the healthcare system impacts of an extensive healthcare worker strike, the planning and coordination carried out by the multi-disciplinary partners of the Boston Healthcare Preparedness Coalition to mitigate those impacts, and lessons learned for future work stoppages.

Speakers:

Benjamin McNeil,  
Nick Duncan

4:15 PM - 5:30 PM Protecting the Healthcare Workforce through Aggression Prevention and Behavior Alert Response

Threats of violence can come from patients, family members or even bystanders. A CDCP estimate states: 2,600 EMS workers were treated in 2014 for work-related violence, (U.S. Fire Administration, 8/31/17). Persons who present to healthcare facilities are already stressed. If injured or experiencing loss due to an

emergency disaster; stress is multiplied. This creates greater likelihood of escalated behavior resulting in violence. The APT/BA process mitigates these types of violent incidents. This process can be utilized in the field at triage, shelter, family re-unification or treatment sites. Our tiered, team-based response goes beyond current reunification and chaplaincy supported models.

Speakers:  
Joe Anderson,  
Deb Fabert

4:15 PM - 5:30 PM What's Wrong with the Coalition Surge Test, and How to Improve It  
Healthcare coalitions are expected to conduct a Coalition Surge Test this year, as promulgated by ASPR. Many coalitions are struggling with this great idea because it is packaged confusingly. It has so much potential, but the format and content can lead coalitions down the wrong path. In this presentation, we identify the great ideas, fill in the missing links, show some great add-on potential, and turn it into an HSEEP format.  
Speakers:  
Rick Christ

Thursday, November 29, 2018

#### Event Schedule

7:00 AM - 8:30 AM Breakfast with Exhibitors  
7:00 AM - 4:30 PM Registration  
8:30 AM - 10:00 AM General Plenary Session  
10:00 AM - 10:30 AM Networking Break with Exhibitors & Poster Presenters

#### Breakout Track 4

10:30 AM - 11:45 AM All Hands on Deck: Successful Engagement of the Voluntary Sector in Public Health Preparedness  
Presenters will discuss the gateways to successfully engaging voluntary sector organizations in public health planning, utilizing case studies from across the country and highlighting NGO organizational resources that can be leveraged during times of response. The

presentation will explore the role that established and emergent voluntary organizations can play in public health planning, examining the challenges and barriers to these collaborations and will suggest ways that these partnerships can be incorporated into public health planning.

Speakers:

Alexandra Ellis,  
Leighton Jones

10:30 AM - 11:45  
AM

**ESF8 Roles and Responsibilities in a Radiation Event**  
Radiation emergencies have received renewed attention due to global politics. This session will distinguish between the different types of radiation emergencies ('dirty bomb', power plant, nuclear detonation) and review the roles and responsibilities of healthcare coalition members in responding to the potentially massive numbers of persons who may have been exposed. Assessment and care of exposed persons and the functions of the Community Reception Center and Assembly Centers as well as the EAST (Early Assessment, Screening, and Triage) tool will be discussed.

Speakers:

John Hick

10:30 AM - 11:45  
AM

**Learning from the CMS Emergency Preparedness Rule and Looking Forward**

The CMS Emergency Preparedness Rule went into effect in 2016, with an implementation date of November 15, 2017. Attend this session to learn from CMS, ASPR, and state healthcare preparedness staff about: current survey results from the last year; best practices, case studies and lessons learned by facilities and healthcare coalitions (HCCs) that are leveraging existing resources to ensure compliance; how HCCs have been partnering and assisting with the EP rule; lessons learned from facilities and surveyors; and the future of the EP rule and healthcare emergency preparedness.

Speakers:

Shayne Brannman,  
Caecilia Blondiaux,  
Patrick Ashley

10:30 AM - 11:45  
AM

**Pediatric Response & Recovery: Protecting Children & Reunifying Families; Lessons Learned from NICU**

Speakers:

Deanna Dahl Grove,  
Sarita Chung,  
Jahzel Gonzalez,  
Brent Kaziny

10:30 AM - 11:45  
AM

Planning for the Unsheltered Homeless Population  
During Extreme Weather

The City of Boston is familiar with extreme weather and its impacts on the city's public health and healthcare systems. Extreme cold and blizzards are a common winter occurrence, but so is extreme heat, flooding and even tropical storms or hurricanes. Unfortunately, Boston also is faced with a large homeless population, the management of which has been further compounded by the recent opioid crisis. This presentation will focus on how extreme weather poses even further challenges to the management of this population, and the how the Boston Healthcare Preparedness Coalition coordinates across disciplines and sectors to solve this issue.

Speakers:  
Benjamin McNeil,  
Stacey Kokaram

10:30 AM - 11:45  
AM

The Northern Manhattan Healthcare Emergency Liaison  
Partnership & NYC Medical Reserve Corps.

The Northern Manhattan Healthcare Emergency Liaison Partnership (North-HELP) and the NYC Medical Reserve Corps: Collaborating to provide emergency preparedness education to vulnerable populations with special medical needs.

Mount Sinai Hospital and the New York City Department of Health and Mental Hygiene developed a healthcare coalition addressing vulnerable populations with special medical needs. This presentation provides an overview of the Northern Manhattan Healthcare Emergency Liaison Partnership (North-HELP). It will describe the mission, comprehensive emergency preparedness training and the educational tools developed to assist administrators and providers in this sector. A key consideration was the need to tailor this material to providers with limited or no prior emergency preparedness experience. The presentation will explain the development of North-HELP's innovative New York City Medical Reserve Corps (MRC),

**Train-the-Trainer Outreach Program.**

**Speakers:**

Kevin Chason,  
Donald M. Cardone,  
Maria Palakudiyil,  
Betty Duggan

**Event Schedule**

11:45 AM - 1:15 PM	Lunch & Networking with Exhibitors and Poster Presenters
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**Breakout Track 5**

1:15 PM - 2:30 PM	<p><b>Community-Based Planning for Healthcare Coalitions</b></p> <p>This presentation will guide the audience through a community based planning model which provides a rationale, methodology, and tools to assist local communities and coalitions to identify, document and analyze their healthcare and support continuum of care. The methodology provides an opportunity and a process to facilitate a guided self-analysis of the continuum of care at the demographic, facility, organizational, and community level. From this analysis, plans which are developed will be reflective and inclusive of the dependent and interdependent relationships that are necessary to fill gaps and, mitigate, replace, or restore healthcare and support services during disasters.</p>
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**Speakers:**

Raymond Runo,  
Jessie Shuler

1:15 PM - 2:30 PM	<p><b>Healthcare Coalitions as Response Partners</b></p> <p>As ASPR moves ahead in the continued evolution of Healthcare Preparedness, to include response capabilities, much debate (and heartburn) exists in defining what the role of a healthcare coalition can and should be in times of disaster response. The Southeast Texas Regional Advisory Council, through its Regional Healthcare Preparedness Coalition has been an active response partner since 2005 - identifying pitfalls and learning many lessons along the way. This session will provide the attendee with historical development, best practices, innovative solutions, and lessons learned from a very active response coalition.</p>
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**Speakers:**

Lori Upton

**1:15 PM - 2:30 PM Healthcare Response to No-Notice Incidents: Practical Tips & Lessons Learned**

In the wake of recent mass violence and similar no-notice incidents, we know that our nation's healthcare systems must remain ready to respond quickly to ensure the health and safety of residents, visitors, and responders. ASPR TRACIE, in collaboration with subject matter experts and partners, has developed a suite of resources specific to the healthcare response to no-notice incidents. Join this session to hear about the lessons learned from different incidents and healthcare professionals that helped form these resources, and how they can be useful and applicable to you.

Speakers:

Shayne Brannman,  
John Hick,  
Melissa Harvey

**1:15 PM - 2:30 PM Introducing the Capacity Building Toolkit for the Aging and Disability Network in Disaster Planning**

This presentation will highlight the importance of integrating local human services agencies serving older adults and people with disabilities into planning for readiness and response efforts. It will introduce a newly developed toolkit that presents a capacity-building framework for including local home and community-based organizations in disaster planning, as well as supporting tools and resources.

Speakers:

Cheryl Levine

**1:15 PM - 2:30 PM Nudging with the Health Security Index: Behavioral Economics in Coalition Development**

Healthcare coalitions can use comparative data from the National Health Security Preparedness Index, combined with insights from behavioral economics, to strengthen community engagement and investment in coalition activities. Using Index results, we demonstrate how organizational preparedness and individual behavior interact at the systems-level to produce unique strengths and vulnerabilities in health security for individual states and communities. Strategic use of comparative data can nudge stakeholders toward greater cooperative behavior and stronger coalition engagement. This session illustrates specific tools and approaches for data-driven coalition nudging.

Speakers:  
Michael Childress,  
Anna Hoover,  
Glen Mays

1:15 PM - 2:30 PM Run, Hide, Fight...Now What? Interactive and  
Interdisciplinary Perspectives Within High-Risk Depts.  
Run, Hide, Fight...Now What? Interactive and  
Interdisciplinary Perspectives Within High-Risk  
Departments in an Urban Level 1 Trauma Hospital  
The purpose of this presentation is to review current  
active shooter statistics and programs and present the  
results of an interactive and interdisciplinary workshop  
conducted in a Level 1 trauma hospital in a large urban  
location.

Speakers:  
Justin Mast,  
Suneeta Kercood

#### Event Schedule

2:45 PM - 4:15 PM Closing General Session  
PM