



November 1, 2018

Erin Gustafson, MD, MPH
Interim Health Officer

Denise Pomeroy
Health Services Director

Lake County Health Services Department
922 Bevins Court
Lakeport, CA 95453

Dear Dr. Gustafson and Ms. Pomeroy:

As an integral part of Lake County's emergency response network, Sutter Lakeside Hospital is a frequent user of North Coast Emergency Medical Services (NCEMS). Unfortunately, we feel that NCEMS has shown an inability to meet our needs. After presenting these needs and allowing NCEMS the opportunity to address them at length, we have no reason to believe that anything will substantively change going forward. Because of this, we feel that NCEMS also fails to meet the needs of Lake County.

To better serve the sick and vulnerable during crisis situations, I support the decision to seek a new Local Emergency Medical Services Agency (LEMSA). It is my sincere hope that pursuing a new LEMSAs will improve the quality of emergency response in Lake County and thus improve the outcomes of our critically ill and injured patients.

Sincerely,

A handwritten signature in black ink, appearing to read 'Dan Peterson', followed by a long horizontal line.

Dan Peterson
Chief Administrative Officer
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707-262-5005