

## FACTORY TRAINING

Factory training is provided at WatchGuard Video headquarters in Allen, TX on the scheduled dates listed below. **Seats are limited and course registration is required.** Once registered, you will receive a confirmation email with additional information. These courses are designed to provide users, administrators, and installers with in-depth knowledge. We provide all training materials, tools, and lunch. To register for one of our Factory Training Courses, please refer to the date and topic list below and then submit your preference using the form below.

### 4RE & VISTA Factory Training

Please refer to this Help Center article if the date that you want to attend is closed.

#### Training Dates

- January 27-30, 2020 Closed
- February 3-6, 2020 Closed
- March 23-26, 2020 Closed
- March 30 – April 2, 2020 Closed
- May 18-21, 2020 Closed
- June 15-18, 2020 Closed
- August 10-13, 2020
- September 14-17, 2020
- October 19-22, 2020
- November 16-19, 2020

#### Course Agenda (Track A)

Day 1 – 4RE & VISTA User Training  
Day 2 – Hardware Administration  
Day 3 – Software Administration  
Day 4 – Advanced Administration & Troubleshooting

#### Course Agenda (Track B)

Day 1 – 4RE & VISTA User Training  
Day 2 – Hardware Administration  
Day 3 – Software Administration  
Day 4 – 4RE Vehicle Installation Certification

### DV-1 Factory Training

#### Training Dates

<https://watchguardvideo.com/training>

- By Request

### **Course Agenda**

Day 1 – DV-1 Administration

Day 2 – DV-1 In-Car Installation & Best Practices

Day 3 – Unit Teardown and Repair