



COUNTY OF LAKE
Department of Behavioral Health Services
PO Box 1024
Lucerne, CA 95458-1024

Todd Metcalf
Director

TO: Carol J. Huchingson, County Administrative Officer

FROM: Todd Metcalf, Director, Lake County Behavioral Health Services

DATE: July 20, 2020

SUBJECT: 2019-20 Grand Jury Final Report

Below are my responses to the Findings and Recommendations of the Civil Grand Jury.

“Finding New Solutions to Old Problems – County Behavioral Health Services”

F-1 Agree. LCBHS is now current on all MHSA reporting and is closely monitoring MHSA programs and expending funds appropriately and timely per stakeholder input.

F-2 Agree. No comment.

F-3 Agree. This is per new State regulation effective January, 2019.

F-4 Agree. Mental Health Court is moot due to the State’s mental health diversion program that went into effect January, 2019.

F-5 Agree. This is a law enforcement function.

F-6 Agree. Difficulty hiring even at the highest pay step allowed is still less than the same positions in other counties and local organizations. This forces LCBHS to contract for (telehealth) services which runs from \$150-\$170 per hour compared to staff hourly wages that run from \$23-\$28 per hour to perform the same services (in person). Mandated services are still being provided to clients.

R-1 Agree. MHSA reporting and three-year plan are current and regularly monitored by MHSA compliance and fiscal staff.

R-2 Agree. LCBHS is an active and extremely collaborative partner in the community. The Director is heavily involved with Hope Rising (Governing Board and Executive Committee), a coalition focusing on the health and well-being of Lake County residents.

R-3 Agree. LCBHS always explores potential grant/funding opportunities.

R-4 Agree. See F-6.

Clinic Locations

6302 Thirteenth Ave, Lucerne, CA 95458
(707) 274-9101; Fax: (707) 274-9192

7000-B South Center Drive, Clearlake, CA 95422
(707) 994-7090; Fax: (707) 994-7092, (707) 994-7164

“Assessing Homelessness in Lake County”

F-1 Agree. Homeless point-in-time counts happen once annually. Since individuals experiencing homelessness are transient, it is difficult to capture a true and accurate number at any given time.

F-2 Agree. No comment.

F-3 Agree. LCBHS is working with No Place Like Home and Mental Health Services Act housing funding to construct low-income housing for individuals experiencing mental illness.

R-1 Agree. LCBHS has multiple locations around the County in the City of Clearlake, Clearlake Oaks, Lucerne, and Middletown. Each of these offices and clinics provides resources and referrals to services available in the County.

R-2 Agree. LCBHS always explores potential grant/funding opportunities.

R-3 Agree. The Lake County Housing Continuum of Care, which is administered by LCBHS, is actively involved in housing/homelessness issues and is constantly on the look out for housing funding opportunities.

R-4 Agree. See F-1.

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