



Legislation Details (With Text)

**File #:** 21-441      **Version:** 1      **Name:**

**Type:** Action Item      **Status:** Agenda Ready

**File created:** 5/12/2021      **In control:** BOARD OF SUPERVISORS

**On agenda:** 5/25/2021      **Final action:**

**Title:** Approve the Agreement between the County of Lake and Tri-Cities Answering Service & Call Center, Inc. for telephone answering and related services until May 2022 in the amount of \$8,000 and authorize the Board Chair to sign the agreement

**Sponsors:** Animal Care and Control

**Indexes:**

**Code sections:**

**Attachments:** 1. Answering Service Contract

Date	Ver.	Action By	Action	Result
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Memorandum

**Date:** May 25, 2021

**To:** The Honorable Bruno Sabatier, Chair, Lake County Board of Supervisors

**From:** Jonathan Armas, Animal Care and Control Director

**Subject:** Approve the agreement between the County of Lake and Tri-Cities Answering Service & Call Center, Inc. for telephone answering and related services until May 2022 in the amount of \$8,000 and authorize the Board Chair to sign the agreement

**Executive Summary:** (include fiscal and staffing impact narrative):

Attached, for your approval, is the Agreement between the County of Lake and Tri-Counties Answering Service and Call Center, Inc. until May 2022. Lake County Animal Care and Control has resumed on-call services for weekends and is working to resume full on-call services in the coming months. An answering service will allow the public a way to request officers for assistance while our offices are closed.

**If not budgeted, fill in the blanks below only:**

Estimated Cost: \_\_\_\_\_ Amount Budgeted: \_\_\_\_\_ Additional Requested: \_\_\_\_\_ Future Annual Cost: \_\_\_\_\_

**Consistency with Vision 2028 and/or Fiscal Crisis Management Plan** (check all that apply):

- Well-being of Residents
- Public Safety
- Infrastructure
- Not applicable
- Economic Development
- Disaster Recovery
- County Workforce
- Technology Upgrades
- Community Collaboration
- Business Process Efficiency
- Clear Lake
- Revenue Generation
- Cost Savings

If request for exemption from competitive bid in accordance with County Code Chapter 2 Sec. 2-38, fill in blanks below:

- Which exemption is being requested?
- How long has Agreement been in place?
- When was purchase last rebid?
- Reason for request to waive bid?

**Recommended Action: Approve the Agreement between the County of Lake and Tri-Cities Answering Service & Call Center, Inc. for call answering services until May 2022 in the amount of \$8,000.00 and authorize the Board Chair to sign the Agreement.**