



Legislation Details (With Text)

File #: 21-441 **Version:** 1 **Name:**

Type: Action Item **Status:** Agenda Ready

File created: 5/12/2021 **In control:** BOARD OF SUPERVISORS

On agenda: 5/25/2021 **Final action:**

Title: Approve the Agreement between the County of Lake and Tri-Cities Answering Service & Call Center, Inc. for telephone answering and related services until May 2022 in the amount of \$8,000 and authorize the Board Chair to sign the agreement

Sponsors: Animal Care and Control

Indexes:

Code sections:

Attachments: 1. Answering Service Contract

| Date | Ver. | Action By | Action | Result |
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Memorandum

Date: May 25, 2021

To: The Honorable Bruno Sabatier, Chair, Lake County Board of Supervisors

From: Jonathan Armas, Animal Care and Control Director

Subject: Approve the agreement between the County of Lake and Tri-Cities Answering Service & Call Center, Inc. for telephone answering and related services until May 2022 in the amount of \$8,000 and authorize the Board Chair to sign the agreement

Executive Summary: (include fiscal and staffing impact narrative):

Attached, for your approval, is the Agreement between the County of Lake and Tri-Counties Answering Service and Call Center, Inc. until May 2022. Lake County Animal Care and Control has resumed on-call services for weekends and is working to resume full on-call services in the coming months. An answering service will allow the public a way to request officers for assistance while our offices are closed.

If not budgeted, fill in the blanks below only:

Estimated Cost: _____ Amount Budgeted: _____ Additional Requested: _____ Future Annual Cost: _____

Consistency with Vision 2028 and/or Fiscal Crisis Management Plan (check all that apply):

- Well-being of Residents
- Economic Development
- Community Collaboration
- Public Safety
- Disaster Recovery
- Business Process Efficiency
- Infrastructure
- County Workforce
- Clear Lake
- Not applicable
- Technology Upgrades
- Revenue Generation
- Cost Savings

If request for exemption from competitive bid in accordance with County Code Chapter 2 Sec. 2-38, fill in blanks below:

- Which exemption is being requested?
- How long has Agreement been in place?
- When was purchase last rebid?
- Reason for request to waive bid?

Recommended Action: Approve the Agreement between the County of Lake and Tri-Cities Answering Service & Call Center, Inc. for call answering services until May 2022 in the amount of \$8,000.00 and authorize the Board Chair to sign the Agreement.