



Legislation Details (With Text)

File #: 21-441 **Version:** 1 **Name:**
Type: Action Item **Status:** Agenda Ready
File created: 5/12/2021 **In control:** BOARD OF SUPERVISORS
On agenda: 5/25/2021 **Final action:**
Title: Approve the Agreement between the County of Lake and Tri-Cities Answering Service & Call Center, Inc. for telephone answering and related services until May 2022 in the amount of \$8,000 and authorize the Board Chair to sign the agreement
Sponsors: Animal Care and Control
Indexes:
Code sections:
Attachments: 1. Answering Service Contract

Date	Ver.	Action By	Action	Result
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Memorandum

Date: May 25, 2021
To: The Honorable Bruno Sabatier, Chair, Lake County Board of Supervisors
From: Jonathan Armas, Animal Care and Control Director
Subject: Approve the agreement between the County of Lake and Tri-Cities Answering Service & Call Center, Inc. for telephone answering and related services until May 2022 in the amount of \$8,000 and authorize the Board Chair to sign the agreement

Executive Summary: (include fiscal and staffing impact narrative):

Attached, for your approval, is the Agreement between the County of Lake and Tri-Counties Answering Service and Call Center, Inc. until May 2022. Lake County Animal Care and Control has resumed on-call services for weekends and is working to resume full on-call services in the coming months. An answering service will allow the public a way to request officers for assistance while our offices are closed.

If not budgeted, fill in the blanks below only:

Estimated Cost: _____ Amount Budgeted: _____ Additional Requested: _____ Future Annual Cost: _____

Consistency with Vision 2028 and/or Fiscal Crisis Management Plan (check all that apply):

- | | | | |
|---|--|--|--|
| <input checked="" type="checkbox"/> Well-being of Residents | <input checked="" type="checkbox"/> Public Safety | <input type="checkbox"/> Infrastructure | <input type="checkbox"/> Not applicable |
| <input type="checkbox"/> Economic Development | <input type="checkbox"/> Disaster Recovery | <input checked="" type="checkbox"/> County Workforce | <input type="checkbox"/> Technology Upgrades |
| <input type="checkbox"/> Community Collaboration | <input type="checkbox"/> Business Process Efficiency | <input type="checkbox"/> Clear Lake | <input type="checkbox"/> Revenue Generation |
| | | | <input type="checkbox"/> Cost Savings |

If request for exemption from competitive bid in accordance with County Code Chapter 2 Sec. 2-38, fill in blanks below:

Which exemption is being requested?

How long has Agreement been in place?

When was purchase last rebid?

Reason for request to waive bid?

Recommended Action: Approve the Agreement between the County of Lake and Tri-Cities Answering Service & Call Center, Inc. for call answering services until May 2022 in the amount of \$8,000.00 and authorize the Board Chair to sign the Agreement.