

COUNTY OF LAKE

Legislation Details (With Text)

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On agenda: 6/14/2022 Final action:

Title: a) Consideration of Accela Agreement Extension and True Point Permitting Software; and b)

Consideration of Road Map Task Force Data Tracker Software System

Sponsors: Community Development, Bruno Sabatier

Indexes:

Code sections:

Attachments: 1. Lake CA - Renewal Order Form 2022

Date	Ver.	Action By	Action	Result
6/14/2022	1	BOARD OF SUPERVISORS		

Memorandum

Date: June 14, 2022

To: The Honorable Lake County Board of Supervisors

From: Mary Darby, Community Development Director

Bruno Sabatier, District 2 Supervisor

Subject: a) Consideration of Accela Agreement Extension and True Point Permitting Software;

and b) Consideration of Road Map Task Force Data Tracker Software System

Executive Summary:

a) Lake County moved to an Accela Civic Platform for permit tracking in 2016. In 2016, Accela provided the Community Development Department (Department) with 10 user licenses. In 2021, the Department upgraded to 23 user licenses. Currently, the Department does not have a sufficient number of licenses to accommodate the number of users in the Department. Therefore, CDD is further requesting to update the number of user licenses from 23 to 42 (19 additional user licenses). This number of licenses will support the number of staff members in the Department. To purchase 42 user licenses from the Accela Civic Platform software would costs approximately \$98,600.81 for a one year subscription. There are options to secure a 3- and a 5-year subscription as well. However, the Department would like additional time to explore the effectiveness, efficiency and economic stability of supporting a 3 to 5 year Accela Civic Platform Subscription.

In addition, CDD is requesting the approval of \$15,000 to compliment the Accela Civic Platform Subscription to retain the professional services of True Point. True Point would be tasked with upgrading some of the workflows in the Accela system. True Point charges a \$150/hour to

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with 100 hours of profes	ssional services to help up	ue Point services would provide the Department grade the basic workflows in Accela. CDDs her services to help improve the Accela				
that has been specifical	lly designed to support and	a Road Map Task Force Data Tracking System d compliment the Road Map Task Force Pilot demonstration of this system for consideration.				
If not budgeted, fill in the blanks I	below only:					
Estimated Cost: Amount	Budgeted: Additional Re	equested: Future Annual Cost:				
Consistency with Vision 2028 (check all that apply): ☐ Not applicable						
3	☑ Public Safety☐ Infrastructure☑ Business Process Efficiency	☐ Disaster Prevention, Preparedness, Recovery☐ County Workforce☐ Clear Lake				

Recommended Action:

It is my recommendation that BOS approves the Accela Civic Platform Software, the True Point Accela Platform Services and the Road Map Task Force Data Tracker Software System