



## Legislation Text

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**File #:** 19-746, **Version:** 1

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### MEMORANDUM

**TO:** Board of Supervisors

**FROM:** Carol J. Huchingson, County Administrative Officer

**DATE:** August 6, 2019

**SUBJECT:** Adopt a Resolution of Endorsement of the California Public Utilities Commission and 2-1-1 Ventura County's Statewide Disaster-Only 2-1-1 Service Dialing Implementation Effort

#### EXECUTIVE SUMMARY:

As your Board is probably aware, the three-digit dialing code 2-1-1 has been assigned by the Federal Communications Commission (FCC), "To be used for access to community information and referral services."

County staff have contributed to a statewide working group, facilitated by the California Public Utilities Commission (CPUC), intending to implement Disaster-Only 2-1-1 services in 19 unserved California Counties, including the County of Lake. Through that working group's efforts, 2-1-1 Ventura County has been selected to provide services.

During times of disaster, sharing information regarding services available to the general public is of particular importance, and 2-1-1 service would allow Lake County residents to access this information while minimizing the direct impact upon Emergency Operations Center and/or Joint Information Center resources. As of right now, because Lake County has not implemented 2-1-1 service of any kind, if a Lake County resident, or even an individual evacuated to Lake County from a surrounding county with 2-1-1, dials or sends a text message to 2-1-1, that call or text will not connect.

At this stage, your Board is asked simply to affirm your support of the CPUC and 2-1-1 Ventura County's joint effort. Passing this Resolution would represent your conceptual support and intention to participate in the statewide implementation. However, because the CPUC and 2-1-1 Ventura County are continuing to work on details of this process, the Resolution is non-binding.

At a later date, we will bring a Contract or Memorandum of Understanding for your consideration, at which time you will make a decision whether to implement.

**FISCAL IMPACT:** ☒ None ☐ Budgeted ☐ Non-Budgeted

Estimated Cost:

Amount Budgeted:

Additional Requested:

Annual Cost (if planned for future years):

**FISCAL IMPACT (Narrative):** None

**STAFFING IMPACT (if applicable):** None

**RECOMMENDED ACTION:** Adopt Resolution of Endorsement of the California Public Utilities Commission and 2-1-1 Ventura County's Statewide Disaster-Only 2-1-1 Service Dialing Implementation Effort.