



Legislation Text

File #: 21-441, Version: 1

Memorandum

Date: May 25, 2021

To: The Honorable Bruno Sabatier, Chair, Lake County Board of Supervisors

From: Jonathan Armas, Animal Care and Control Director

Subject: Approve the agreement between the County of Lake and Tri-Cities Answering Service & Call Center, Inc. for telephone answering and related services until May 2022 in the amount of \$8,000 and authorize the Board Chair to sign the agreement

Executive Summary: (include fiscal and staffing impact narrative):

Attached, for your approval, is the Agreement between the County of Lake and Tri-Cities Answering Service and Call Center, Inc. until May 2022. Lake County Animal Care and Control has resumed on-call services for weekends and is working to resume full on-call services in the coming months. An answering service will allow the public a way to request officers for assistance while our offices are closed.

If not budgeted, fill in the blanks below only:

Estimated Cost: _____ Amount Budgeted: _____ Additional Requested: _____ Future Annual Cost: _____

Consistency with Vision 2028 and/or Fiscal Crisis Management Plan (check all that apply):

- | | | | |
|---|--|--|--|
| <input checked="" type="checkbox"/> Well-being of Residents | <input checked="" type="checkbox"/> Public Safety | <input type="checkbox"/> Infrastructure | <input type="checkbox"/> Not applicable |
| <input type="checkbox"/> Economic Development | <input type="checkbox"/> Disaster Recovery | <input checked="" type="checkbox"/> County Workforce | <input type="checkbox"/> Technology Upgrades |
| <input type="checkbox"/> Community Collaboration | <input type="checkbox"/> Business Process Efficiency | <input type="checkbox"/> Clear Lake | <input type="checkbox"/> Revenue Generation |
| | | | <input type="checkbox"/> Cost Savings |

If request for exemption from competitive bid in accordance with County Code Chapter 2 Sec. 2-38, fill in blanks below:

Which exemption is being requested?
How long has Agreement been in place?
When was purchase last rebid?
Reason for request to waive bid?

Recommended Action: Approve the Agreement between the County of Lake and Tri-Cities Answering Service & Call Center, Inc. for call answering services until May 2022 in the amount of \$8,000.00 and authorize the Board Chair to sign the Agreement.